

Operational Update:

29th October 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Annual Auckland Marathon will be taking place on Sunday 1 November. Due to the road closures in place for this event, Fergusson R&D will be closed from 2300 Saturday and re-open at 1500 hours Sunday. For details and R&D hours please to our website. Vessel operations at Fergusson and Multi-Cargo wharves will not be affected.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Berth windows remain suspended. Vessels will be worked based on their arrival. Our berth plans are only updated for a 2-week horizon, so for Lines please note when reviewing further out.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Navios Miami 155S' (NEASIA), 'CSL Atlantic 187' (NZS) & 'London Express 038S' (PANZ) at Fergusson North • Arriving 31 October: 'Xin Zhang Zhou 040S' (CNS) • Arriving 1 November: 'Seasmile 034S' (NZS) • Arriving 2 November: 'Nefeli 012S' (ANL TTZ) <p>We will keep the website updated with the most current information.</p>	
<p>Labour supply –We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.</p>	
<p>Yard Capacity – As of today, the main terminal is approx. 82% utilised.</p>	
<p>Road Services – Tuesday & Wednesday R&D run extremely well. Over the course of two days we have delivered out 1337 import containers via road and 280 import containers via rail. Average truck turn times have been holding around 33 minutes.</p> <p>Today's R&D operations are running well. There is some flexibility around VBS Bookings. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Receival approvals please apply through Customer Service Team.</p> <p>The upcoming weekend will be challenging with high volumes discharging into the Terminal from Thursday onwards. Road operators please ensure to target maximum import uplift to help relieve yard congestion that will continue to build over the</p>	

weekend. Please expect delays to truck turn times on Monday–Wednesday next week and limitations in our ability to provide any additional VBS slots.	
Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity - Jellicoe and Freyberg berths are currently 50% utilised from today and throughout the weekend. Container volumes are high with yard utilisation currently at 75%. Bledisloe, Capt. Cook and the CHF are currently at 20% utilisation.	
Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Bulk R&D ongoing on Freyberg Wharf. Vehicle deliveries are currently steady and will decrease throughout the week.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 2nd November 2020.