

Operational Update: Level 2

5th October 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: As per NZ Government instruction, Auckland will move to Alert Level 1 from 11.59pm Wednesday 7 October 2020.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information including the Pacifica vessel 'Moana Chief' is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Berth windows remain suspended. Vessels will be worked based on their arrival. Our berth plans are only updated for a 2-week horizon, so for Lines please note when reviewing further out.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Northern Diamond KE037A' (KEX) & 'Kalliroe 006S' (BAE) • Arriving 06 October: 'NYK Furano 069S' (NEASIA) • Arriving 07 October: 'Hansa Freyburg 2025' (ANL TTZ) <p>We will keep the website updated with the most current information.</p>	
Labour supply	
–We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.	
Yard Capacity	
– As of today, the main terminal is approx. 86% utilised. We are reinstating acceptance of Import empty returns into the Link Facility from 6 th October onwards. We will be monitoring the on dock empty yard capacity and if this starts to be oversubscribed, we may have to suspend same again.	
Road Services	
– R&D ran well on Friday which continued over the weekend. Overall, Friday to Sunday 1,205 import containers have been delivered out	

via road and 268 import containers were railed out. Average truck turn times on Friday were at 32 minutes and weekend averages have not exceeded 22 minutes.	
Today's R&D operations are running well. There is limited flexibility around VBS Bookings. We will only be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. Please refrain for making applications for early or late receivals as those will not be approved.	
Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Jellicoe berths will be 50% utilised throughout the week. Freyberg is currently at 80% utilisation with a bulk vessel discharging and containers leaving via road. We have 6 x PCC vessels scheduled this week and based on current ETA's we will have berth and yard congestion to contend with. Bledisloe wharf utilization is decreasing for containers with the imports slowly clearing out the gate, the yard will be at capacity at the end of the week and over the weekend.	
Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are currently ticking over but due to increase later in the week following the PCC discharge operations.	
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please remember – under Level 2

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Thank you once again for your ongoing patience and support as we continue to work through the congestion.

Next update will be Wednesday 7th October 2020.