

# Operational Update: Level 3

28<sup>th</sup> August 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> Overall, port and terminal operations working as expected.</p> <p>As per the Government advice, Auckland moves from Alert Level 3 to Level 2 at midnight on Sunday 30 August, however the Port's Stevedoring Team will continue operating at Level 3. To allow for staff shift change-over and sanitizing of equipment the slots at 6am and 6pm will remain unavailable. The Driver Assist Office will move from one person accessing the Road office to a maximum of three people in the office at any time.</p> <p>With Level 2 there will be more traffic on the road than in Level 3 so travel time around Auckland may increase, carriers may need to adjust timings to allow for extra travel time to and from the port to meet their scheduled VBS bookings.</p> <p>Due to the number of late arriving vessels over this weekend with large import exchanges the Terminal will be under resource and capacity pressures throughout next week. To assist in managing yard congestion and maintain reliable Terminal productivity throughout next week we have formally suspended acceptance of import de hires to Link for all vessels berthing between Friday 28 August to Friday 4 September.</p> <p>As of this morning yard utilisation is sitting at <b>97%</b> and is expected to be well over 100% by Saturday morning. Looking at the VBS pool there are still VBS slots available for Saturday evening and early Sunday morning. We ask that the carriers consider doing two-way truck moves over the weekend: drop off exports for vessels cutting off on Monday-Tuesday at the same as uplifting import containers.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – Please note vessel arrivals are being affected by delays at other Ports, particularly Australian ports.</p> <p>No significant changes in vessel schedule since the last update:</p>	

<p>'TIANJIN BRIDGE 141' (<b>NZS/KIX</b>) ETA is Saturday 29 August.  Hansa Offenburg 2023' (<b>ANL TTS</b>) ETA is Sunday 30 August. She will be working at Fergusson North.  'MP THE BELCHICK KE030A' (<b>KEX</b>) ETA is Monday 31 August.  'Kota Loceng LCG131' (<b>NZS/KIX</b>) ETA is Tuesday 1 September.</p> <p>Majority of the next week services are currently running on time for their proforma windows. We will advise if anything changes, however please continue to monitor POAL <a href="#">website</a> for latest updates.</p>	
<b>Labour supply</b> - still meeting demand.	
<b>Yard Capacity</b> – yard capacity at Terminal approx. 97% utilised	
<p><b>Road Services</b> – we had a good run over the course of last 48 hours. We have delivered just over 900 import containers via road and 191 containers have been railed out. Average truck turn times have not exceeded 31 minutes.</p> <p>Tough weekend is ahead of us. Road operators please ensure to target maximum import uplift through Friday and Saturday to help relieve yard congestion that will build over the weekend. Please expect delays to truck turn times on Monday–Wednesday next week and limitations in our ability to provide any additional VBS slots. All Customers please note and be forewarned if expecting priority import cargoes. Please monitor vessel schedule arrivals closely and cut off times for exports.</p> <p>We are continuing to use both manual and A-Strad truck grids.</p>	
<b>Productivity</b> – working well	
<b>Rail Services</b> – working well	
<b>Other</b> – Please ensure to practice social distancing and PPE gear including face masks. Note no visitors to the Port as the Corporate teams are all working remotely.	
<b>Multi-Cargo Operations</b>	
<p><b>Berth and Yard Capacity</b> – Freyberg and Jellicoe berths are approx. 50% utilised and remain so throughout the weekend. Freyberg yard capacity is approx. 60% utilised, with two vessels due in Sunday we expect yard capacity utilisation to increase dramatically from Monday. Jellicoe yard capacity is approx. 40% utilised expected to increase dramatically from Monday.</p> <p>Trans Future 5 completed her discharge and departed last night, there are no PCC at our berths until Sunday.</p>	
<b>Road Services</b> - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Car transporters are working steadily to deliver the high volumes.	
<b>Other</b>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please remember

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on [www.covid19.govt.nz](http://www.covid19.govt.nz) or the Unite Against Covid social media channels

Next update will be Monday 31<sup>st</sup> August 2020.