

# Operational Update: Level 3

26<sup>th</sup> August 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> Overall, port and terminal operations working as expected.</p> <p>As advised in prior updates, the upcoming weekend (29 – 30 August), will be very challenging based on current schedule indications. With large vessel exchanges and ships running late, the Terminal will be under resource and capacity pressures throughout next week (from 31 August onwards). Expect delays to truck turn times and limitations in our ability to provide any additional VBS slots. All Customers please note and be forewarned if expecting priority import cargoes. Please monitor vessel schedule arrivals closely and cut off times for exports.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> –Please note vessel arrivals are being affected by delays at other Ports, particularly Australian ports.</p> <p>These services are arriving late on their proforma windows: ‘TIANJIN BRIDGE 141’ (NZS/KIX) ETA is Saturday 29 August. Hansa Offenburg 2023’ (ANL TTS) ETA is Sunday 30 August. ‘MP THE BELCHICK KE030A’ (KEX) is arriving Monday 31 August. ‘Kota Loceng LCG131’ (NZS/KIX) ETA is Tuesday 1 September.</p> <p>Majority of the next week services are currently running on time for their proforma windows. We will advise if anything changes, however please continue to monitor POAL <a href="#">website</a> for latest updates.</p>	
<b>Labour supply</b> - still meeting demand.	
<b>Yard Capacity</b> – yard capacity at Terminal approx. 89% utilised	
<p><b>Road Services</b> – we had a good run over the course of last 48 hours. We have delivered 769 import containers via road and 73 containers have been railed out. Average truck turn times have not exceeded 31 minutes.</p> <p>We are continuing to use both manual and A-Strad truck grids.</p>	

Road operators please ensure to target maximum import uplift through Friday and Saturday to help relieve yard congestion that will build over the weekend.	
<b>Productivity</b> – working well	
<b>Rail Services</b> – working well	
<b>Other</b> – Please ensure to practice social distancing and PPE gear including face masks. Note no visitors to the Port as the Corporate teams are all working remotely.	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Freyberg and Jellicoe berths are 70% utilised and remain so throughout the week. Freyberg yard capacity is approx. 90% utilised, with an expected bulk vessel due tomorrow. Jellicoe yard capacity is 50% utilised. Yard ops have proven very difficult the previous two days, juggling receival allocation, tranships and discharge locations. Amber  PCC available berth capacity is at 50%, with Trans Future 5 arriving midday. Yard capacity currently is at about 60% utilised and increasing to 80% tomorrow.	
<b>Road Services</b> - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Car transporters are working to deliver the high volumes.	
<b>Other</b>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please remember

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on [www.covid19.govt.nz](http://www.covid19.govt.nz) or the Unite Against Covid social media channels

Next update will be Friday 28<sup>th</sup> August 2020.