

--Operational Update:

28th July 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Overall, port and terminal operations have been working well.</p> <p>We have faced some challenges in the Automation area over the past three days. Our Automation model is unique, and we will be the only port in the World to run automated terminal operations alongside traditional. As we progress integrating Automated Terminal into BAU, we will come across some challenges that have not been encountered before by fully automated ports. We continue to work with our vendors and POAL internal teams to address these issues at the highest priority. We appreciate your support and patience while we progress through this important project.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Vessel schedules remain volatile due to weather and delays at other Ports.</p> <p>‘Jackson Bay 307’ (ANZEX/CNS) ETA has been delayed further. Vessel is currently anchored outside of Tauranga undertaking hull cleaning. New ETA into Auckland is ‘to be confirmed’. ‘Genova KE030A’ (KEX) ETA is Wednesday 29th July at 2100hrs. Please note that this will be a combined South & North bound call. ‘Hansa Freyberg 2019’ (ANL TTZ) is arriving off window this week. Her current ETA is Saturday 1st August.</p>	
Labour supply - still meeting demand.	
Yard Capacity – yard capacity at Terminal approx. 82% this morning.	
<p>Road Services – despite the challenges of the past weekend, we had a reasonable run at the main truck grid. Average truck turn times have not exceeded 21 minutes over the 48-hour period. We delivered just over 900 import containers via road and 235 import containers via rail. We would like to thank transport companies that worked this weekend for their assistance.</p> <p>In the last 24 hours we have delivered just under 800 import containers via road and 170 more containers have been railed out. Average truck turn</p>	

times have been sitting around 31 minutes. As of this morning, R&D operations are running well.	
We are continuing to use both manual and A-Strad truck grids.	
Productivity – working well	
Rail Services – working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg wharf capacity is 50% with current bulk discharge ops scheduled to complete today, with further ops to resume this weekend with another 2 x bulk vessel visits. Jellicoe berth increasing to 90% over the weekend with multiple conventional vessel visits. Jellicoe yard capacity is at approx. 50% available and receiving cargo for upcoming vessels. PCC yard capacity is at approx. 70% with the TF6 due in tomorrow expected to utilise majority of yard capacity.	
Road Services - Container and Breakbulk R&D is fairly busy across Jellicoe and will continue to increase for R&D throughout the weekend. PCC R&D will be steady this week with vehicle deliveries.	
Other – Nothing further to report.	

Friendly reminders:

A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update Thursday 30th July 2020.