

Operational Update

28 February 2024

<p>Overall Operational Status</p>	
<p>Key points: Terminal operations running well with improvement in staff absenteeism and processing of vessels operating outside their proforma berth windows. Although the industrial dispute in Australia has now been resolved, we are continuing to see impacts to vessel schedules. We do expect that this impact will reduce over the coming weeks.</p> <p>Please continue to monitor POAL Website for vessel movements and cargo receipt windows.</p>	
<p>Marine Services</p>	
<p>Operating well.</p>	
<p>Container Terminal Vessels at Anchor</p>	
<p>Nil</p>	
<p>There are no ongoing wait times at the anchorage we continue to manage a few services operating off window.</p> <p>Alongside working: 'NORFOLK 113' (NZS) 'OOCL BUSAN 662S' (CNS)</p> <p>Berthing 29th February: 'MOANA CHIEF 4567' (PACCOS)</p> <p>Berthing 1st March: 'MAERSK RUBICON 403S' (PANZ) 'CONTSHIP YEN 051E' (ANE) 'NYK FUTAGO 092S' (NEASIA)</p> <p>Berthing 2nd March: 'NORDAMELIA 3552' (RTWPAN)</p> <p>Berthing 3rd March: 'ANTWERP BRIDGE 231' (NZS)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-cargo and Container Terminal.</p>	
<p>Link/On-dock Empty Container Depot – Link facility has sufficient capacity to meet current demands.</p>	
<p>Road Services – Terminal Road operations working well with sub-25-minute turn times.</p> <p>The Southern Cross Round the Bays is happening this weekend on Sunday 3rd March. Please refer to our website for further details.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p>	

<ul style="list-style-type: none"> Containers are Express Pinned for use of the Pre-gate Kiosks located in the Fergusson Truck Park. Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening Supply their Drivers with Hazardous Certificates for Imports Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
Rail Services – Services running as expected.	
Multi-Cargo (MC) Operations	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 30% and is expected to increase to over 100% by next week</p> <p>PCC Car volumes in the yard are currently low but and will increase to 50% by Friday, and 100% by Tuesday of next week</p>	
<p>Road Services – Access Fee for Bulk and Breakbulk cargo is effective from Friday the 1st March 2024.</p> <p>Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs and wear a seatbelt.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs. For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz

Next update will be on Wednesday 6 March February 2024.