

Operational Update

3 April 2024

Overall Operational Status	
<p>Key points:</p> <p>Container demand remains strong however we are still experiencing volatility in demand and vessel arrivals due to some Port congestion in ASIA.</p> <p>We are continuing to prioritise those vessels arriving on window in order to target on window departures however there may be some delays experienced due to congestion and bunching of vessels.</p> <p>We appreciate efforts made by importers and transporters planning to utilise as much of the off-peak period to keep containers moving off port after the public holiday period.</p>	
Marine Services	
Operating well.	
Container Terminal Vessels at Anchor	
Nil	
<p>There are no ongoing wait times at the anchorage we continue to manage a few services operating off window.</p> <p>Alongside working: 'XIN ZHANG ZHOU 061S' (CNS) 'AS SIMONE 411E' (POLARI)</p> <p>Berthing tonight: 'CAPTAIN THANASIS I KE410A' (KEX)</p> <p>Berthing 4th April: 'MOANA CHIEF 4577' (PACCOS) 'PALAWAN 2405' (ANLTRZ)</p> <p>Berthing 5th April: 'GSL KITHIRA 409S' (NEASIA) 'JONATHAN SWIFT 453S' (CNS)</p> <p>Berthing 7th April: 'KETA 2405' (ANLTRZ)</p> <p>Berthing 8th April: 'CAP JACKSON 409S' (PANZ) 'CONTSHIP QUO 019E' (ANE) 'TAKUTAI CHIEF 0159' (PACCOS)</p> <p>Vessel berthing dates are indicative, check our website for the most current info for both Multi-Cargo and Container Terminal.</p>	
<p>Link/On-dock Empty Container Depot – Link facility has sufficient capacity to meet current demands.</p>	

<p>Road Services – Terminal road operations working well with sub-25-minute average turn time.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday.</p> <p>Trucking companies will need to ensure that any trucks arriving during the kiosk only operation time are:</p> <ul style="list-style-type: none"> • Containers are Express Pinned for use of the pre-gate kiosks located in the Fergusson truck park. • Email Export Hazardous Certificates to Driver Assist before 1800 hours Saturday evening • Supply their drivers with Hazardous Certificates for imports • Are on time for their bookings <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<p>Rail Services – Services running as expected.</p>	
<p>Multi-Cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths and yard currently at approx. 30% and is expected to remain the same over the next week.</p> <p>PCC Car volumes in the yard currently at 40% and is expected to increase to 90% by the end of the week.</p>	
<p>Road Services – Container and Breakbulk R&D is well controlled. Car transporter operations are steady.</p> <p>The Multi-Cargo truck grid is flowing well and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi-Cargo Ops for staging areas and any subsequent issues. Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings/signs and wear a seatbelt.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**, Monday - Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz

Next update will be on Wednesday 10 April 2024.