

# Operational Update

3<sup>rd</sup> August 2022

<b>Overall Operational status</b>	
<p><b>Key points:</b> Ports of Auckland is operating well, considering the flow of goods through the port is still affected by weather events, global and local supply chain challenges.</p> <p>Container Terminal Yard utilisation is at 75% today.</p> <p>Our teams are managing terminal vessel demand with minimal delays to vessels waiting at anchor before berthing.</p>	
<b>Marine Services</b>	
Operating well.	
<b>Container terminal vessels at anchor</b>	
'TS QINGDAO 2204S' (NZE) berthing today at 1700 hours	
<b>Shipping</b>	
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <p><b>Currently working:</b> 'HANSA REGENSBURG 2213' (ANLTRZ)  <b>Berthing 3<sup>rd</sup> August:</b> 'TS QINGDAO 2204S' (NZE)  <b>Berthing 4<sup>th</sup> August:</b> 'MOANA CHIEF 4417' (PACCOS)  <b>Berthing 5<sup>th</sup> August:</b> 'CMA CGM MARLIN 749' (NZS)  <b>Berthing 6<sup>th</sup> August:</b> 'SAFEEN PRIME 2213' (ANLTRZ)</p> <p>Vessel berthing dates are indicative, check our <a href="#">website</a> for the most current information.</p>	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 47% utilisation. There are some large export empty volumes due over the coming days so please be mindful of planning deliveries.	
<p><b>Road Services</b> – Running well. Average turn times are 18 minutes. In the last 48 hours 1,080 import containers left the terminal via road and 210 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&amp;D will have <b>kiosk only operation</b> from 1900 Saturday to 0700 Sunday.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	
<b>Rail Services</b> – Ports of Auckland rail operations are running normally however we are being impacted by KiwiRail labour issues from time to time. Unfortunately, service disruptions are variable due to KiwiRail staffing capacity.	

## Multi-cargo (MC) Operations

### Berth and Yard Capacity

**The key message from Multi-cargo is that we continue to see high freight volumes and are constantly busy. To avoid congestion, we rely on all stakeholders ensuring imports are moved off port quickly – ideally well within free time. Extensions for free time and additional storage will not be considered.**

Container/Bulk berths currently at ~80%, heading over 100% with extremely large container & breakbulk exchange volumes expected.

Vehicle yards and the Car Handling Facility currently at 50% capacity, heading to 100% by week's end.

**Road Services** – Container and Breakbulk R&D remains busy. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.

R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.

Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.

Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings. Take extra care under wet winter conditions as glare from lights can make it difficult to see road markings.

### Ports of Auckland operational status:

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
-------------------------	-------------------------------	---

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 10<sup>th</sup> August 2022.