




Operational Update

27th July 2022

<p>Overall Operational status</p>	
<p>Key points: Ports of Auckland is operating well, considering the flow of goods through the port is still affected by global and local supply chain challenges.</p> <p>Container Terminal Yard utilisation is at 84% today.</p> <p>Our biggest challenge this week was the weather. Strong winds made it unsafe to operate the terminal, so we closed for around 36 hours late Sunday. We've waived all VBS and no-show fees for this period and have extended demurrage free time by 2 days for nominated vessels.</p> <p>Despite the weather and the ongoing challenge of seasonal illness, our teams are keeping on top of terminal vessel demand with minimal delays at present.</p>	
<p>Marine Services</p>	
<p>Operating well.</p>	
<p>Container terminal vessels at anchor</p>	
<p>Nil</p>	
<p>Shipping</p>	
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <p>Currently working: 'KALLIROE 021S' (BAE), 'MAERSK NADI' (SIRIUS) Berthing 28th July: 'GRASMERE MAERSK 224S' (NEASIA) Berthing 29th July: 'MOANA CHIEF 4415' (PACCOS) Berthing 30th July: 'KOTA LAMBANG LEM245' (CNS) Berthing 1st August: 'HANSA REGENSBURG 2213' (ANLTRZ), MATE 215S' (PANZ)</p> <p>Vessel berthing dates are indicative, check our website for the most current information.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at 61% utilisation. There are some large export empty volumes due over the coming days so please be mindful of planning deliveries.</p>	
<p>Road Services – Running well. Average turn times are 25 minutes. In the last 48 hours 572 import containers left the terminal via road and 125 left via rail.</p> <p>Due to low demand for VBS bookings, Fergusson Container Terminal R&D will have kiosk only operation from 1900 Saturday to 0700 Sunday. This will start from Saturday, 30 July and continue until further notice.</p> <p>For companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	

<p>Rail Services – Ports of Auckland rail operations are running normally however we are being impacted by KiwiRail labour issues from time to time. Unfortunately, service disruptions are variable due to KiwiRail staffing capacity.</p>	
<p>Multi-cargo (MC) Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths currently at 60% and increasing to full capacity later this week and next.</p> <p>PCC yards and the car handling facility are currently at 50% capacity, increasing to 100% tomorrow and staying at that level for a week. Incoming vessel discharges rely on transporters removing cargo well within its dwell time.</p> <p>MC remains busy, with large container and breakbulk volumes expected. We encourage carriers to liaise with shipping lines on receivals and operating hours.</p> <p>To keep freight moving, we ask key stakeholders to ensure the swift delivery of cargo off-port. Extensions for free time and additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D remains busy. The Multi-Cargo truck grid may be congested during busy periods.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly, keeping our MC team in copy.</p> <p>Vehicle Transporters please liaise with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Additional reminder to all drivers: you must drive and operate to the weather conditions and adhere to the road markings. Take extra care under wet winter conditions as glare from lights can make it difficult to see road markings.</p>	

Ports of Auckland operational status:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	---	-------------------------------	---	---	---

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 3rd August 2022.