

Operational Update

11th May 2022

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| <p>Overall Operational status</p> | |
| <p>Key points: Container Terminal Yard utilisation is at 87% today.</p> <p>Terminal operations running well. Vessels scheduled arrivals have been affected by delays offshore. Due to those delays, we expect that shipping arrivals and cargo flows will remain 'lumpy' with periods of congestion and times when there are no vessels to service, as we have experienced over the last week.</p> <p>We are monitoring long dwelling import containers as these negatively impact the yard and operations, especially with the vessel bunching that is expected over the coming weeks. Please ensure to move import units off port as quickly as possible.</p> <p>We have seen a (small) wave of COVID-related absences in the recent week affecting staff and stakeholders which is expected to continue throughout winter.</p> | |
| <p>Marine Services</p> | |
| <p>Operating well.</p> | |
| <p>Container terminal vessels at anchor</p> | |
| <p>'LOUISA SCHULTE 033S'</p> | |
| <p>Shipping</p> | |
| <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <p>Currently alongside: 'HANSA BITBURG 2209' (ANLTRZ) Berthing 12th May: 'MOANA CHIEF 4393' (PACCOS), 'KOTA LAMBANG LMB231'(CNS) Berthing 13th May: 'TIANJIN BRIDGE 163' (NZS) Berthing 15th May: 'TORONTO TRADER 124W' (N2A)</p> <p>Vessel berthing dates are indicative, check our website for the most current information.</p> | |
| <p>Labour supply – no issues to report however watching carefully as we continue to see a slight increase in COVID case numbers.</p> | |
| <p>Link/On-dock Empty Container Depot – Link facility is at 62% utilisation.</p> | |
| <p>Road Services – Turn times are 16 minutes. In the last 48 hours 865 import containers left the terminal via road and 198 left via rail.</p> <p>For those companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p> | |
| <p>Rail Services – Rail operations are running as expected.</p> | |

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| Multi-cargo (MC) Operations | | | | | | | | | | | | | | |
| <p>Berth and Yard Capacity – Container/Bulk berths are currently at 70% but increasing to 90% later this week with large receival volumes. Vessel delays into Auckland still likely to cause further congestion over the next 2 weeks</p> <p>For PCC Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 70% increasing to 100% into next week with 7 x scheduled inbound PCC vessels.</p> <p>Congestion does continue with large container and breakbulk volumes, and MC remains under pressure so we encourage carriers to liaise with shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.</p> | | | | | | | | | | | | | | |
| <p>C3 R&D</p> <table border="0"> <tr> <td><u>RORO/PCC R&D</u></td> <td><u>Breakbulk R&D</u></td> <td><u>Container R&D</u></td> </tr> <tr> <td>Mon – Fri 07:00 - 15:00</td> <td>Mon – Fri 07:00 - 15:00*</td> <td>Mon – Fri 07:00 - 19:00</td> </tr> <tr> <td>Sat 07:00 - 12:00</td> <td>*Additional hours by arrangement</td> <td>Sat / Sun by arrangement</td> </tr> <tr> <td></td> <td>Sat / Sun by arrangement</td> <td></td> </tr> </table> | | <u>RORO/PCC R&D</u> | <u>Breakbulk R&D</u> | <u>Container R&D</u> | Mon – Fri 07:00 - 15:00 | Mon – Fri 07:00 - 15:00* | Mon – Fri 07:00 - 19:00 | Sat 07:00 - 12:00 | *Additional hours by arrangement | Sat / Sun by arrangement | | Sat / Sun by arrangement | | |
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| <p>Wallace R&D</p> <table border="0"> <tr> <td><u>RORO/PCC & Breakbulk R&D</u></td> <td><u>Container R&D</u></td> </tr> <tr> <td>Mon – Fri 07:30 - 20:00</td> <td>Mon – Fri 07:00 - 23:00</td> </tr> <tr> <td>Sat 07:30 - 15:00*</td> <td>Sat / Sun 07:00 - 15:00</td> </tr> <tr> <td>Sun</td> <td>*Additional hours by arrangement by arrangement</td> </tr> </table> | | <u>RORO/PCC & Breakbulk R&D</u> | <u>Container R&D</u> | Mon – Fri 07:30 - 20:00 | Mon – Fri 07:00 - 23:00 | Sat 07:30 - 15:00* | Sat / Sun 07:00 - 15:00 | Sun | *Additional hours by arrangement by arrangement | | | | | |
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| <p>Road Services – Container and Breakbulk R&D remains busy. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> | | | | | | | | | | | | | | |
| <p>COVID-19 controls: Masks are still required because they significantly reduce the spread of the virus. Visitors should not use POAL staff amenities unless RAT tested and wearing masks. Please respect others and maintain safe social distancing where possible.</p> | | | | | | | | | | | | | | |

Legend:

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| Normal or nearly normal | | Service degraded, some delays | | Service severely degraded, major delays | |
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 18th May 2022.