

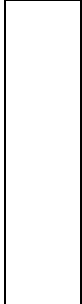






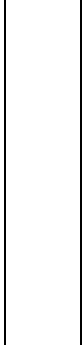





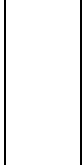




Operational Update

4th May 2022

Overall Operational status	
<p>Key points: Container Terminal Yard utilisation is at 76% today.</p> <p>There have been no vessels queuing and we have had instances over the last few weeks where there have been no vessels to service as forward vessel schedules are sliding due to delays experienced offshore.</p> <p>This will at some stage lead to a bunching of vessel arrivals and peak demand which we are continuing to monitor and we ask that you refer to our website for updated scheduled arrival times.</p>	 
Marine Services	
<p>Operating well.</p>	
Container terminal vessels at anchor	
<p>Nil</p>	
Shipping	
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <p>Currently alongside: 'CMA CGM DUTCH HARBOUR 209S' (PANZ)</p> <p>Berthing 5th May: 'MOANA CHIEF 4391' (PACCOS) 'TRINIDAD TRADER 146W (N2A)</p> <p>Berthing 8th May: 'SEASPAN HANNOVER 216S' (SIRIUS) 'NAVIOS MIAMI 164S' (NEASIA)</p> <p>Berthing 10th May: 'LOUISA SCHULTE 033S' (BAE)</p> <p>Vessel berthing dates are indicative, check our website for the most current information.</p>	 
<p>Labour supply – no significant issues to report however watching carefully as we continue to see a slight increase in COVID case numbers.</p>	 
<p>Link/On-dock Empty Container Depot – Link facility is at 54% utilisation.</p>	 
<p>Road Services – Turn times are between 16 - 23 minutes. In the last 48 hours 1,210 import containers left the terminal via road and 199 left via rail.</p> <p>For those companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.</p>	 
<p>Rail Services – Rail operations are running as expected.</p>	
	

Multi-cargo (MC) Operations

Berth and Yard Capacity – Container/Bulk berths are currently at 20% for remainder of this week but increasing to 80% capacity early next week with vessel delays into Auckland likely to cause congestion over the next 2 weeks

For PCC Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 30% increasing to 70% over the weekend.

Congestion does continue with large container and breakbulk volumes, and MC remains under pressure so we encourage carriers to liaise with shipping lines on receivals and operating hours.

POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.

C3 R&D

RORO/PCC R&D

Mon – Fri 07:00 - 15:00
Sat 07:00 - 12:00

Breakbulk R&D

Mon – Fri 07:00 - 15:00*
*Additional hours by arrangement
Sat / Sun by arrangement

Container R&D

Mon – Fri 07:00 - 19:00
Sat / Sun by arrangement

Wallace R&D

RORO/PCC & Breakbulk R&D

Mon – Fri 07:30 - 20:00
Sat 07:30 - 15:00*
*Additional hours by arrangement
Sun by arrangement

Container R&D

Mon – Fri 07:00 - 23:00
Sat / Sun 07:00 - 15:00




Road Services – Container and Breakbulk R&D remains busy. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.

R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.

Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues

COVID-19 controls: Masks are still required because they significantly reduce the spread of the virus. Visitors should not use POAL staff amenities unless RAT tested and wearing masks. Please respect others and maintain safe social distancing where possible.

Legend:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	---	-------------------------------	---	---	---

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 11^h May 2022.