

# **Operational Update**

## 20th April 2022

## **Overall Operational status**

## **Key points:**

Firstly, our thoughts and condolences go out to the family and wider team at Wallace Investments at Multi-cargo who lost a colleague yesterday onboard a vessel working. It is a very difficult time for all concerned.

The remainder of Multi-cargo operations have continued but this time will be particularly painful for the Wallace stevedoring team. We ask that customers continue to monitor our website for the latest berthing schedules and contact Shipping Lines directly if you have any questions regarding cargo or operations.

Container Terminal Yard utilisation is at 100% today, which is a build up as expected after low pick-up rates during the Easter long weekend. Road has been busy with trucking companies seeking more slots during the week, but we are operating at full capacity. This forthcoming long weekend could lead to a similar situation next week if we see a repeat of last weekend.

## **Marine Services**

Operating well.

#### Container terminal vessels at anchor

'CAPITAINE DAMPIER 185S' (TAHITI) - Berthing tomorrow.

#### Shipping

Vessels scheduled to arrive over the next few days (note: times may change):

Currently alongside: 'TORONTO TRADER 123W' (N2A)

Berthing 21st April: 'CAPITAINE DAMPIER 185S' (TAHITI), 'MOANA CHIEF 4387'

(PACCOS)

Berthing 22<sup>nd</sup> April: 'NORTHERN GUILD 381S' (CNS)

Berthing 22<sup>nd</sup> April: 'KETA 2207' (ANLTRZ)

Berthing 24th April: 'MSC RESILIENT III FP213A' (KOALA)

Vessel berthing dates are indicative, check our website for the most current information.

**Labour supply** – no significant issues to report however watching carefully as we are seeing a slight increase in COVID case numbers.

**Link/On-dock Empty Container Depot** – Link facility is at 68% utilisation.

**Road Services** – Have been very busy with constant demand. Turn times averaging 45 minutes. In the last 48 hours 780 import containers left the terminal via road and 84 left via rail.

For those companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto Tamaki Drive.

Rail Services – Rail operations are running as expected.

## Multi-cargo (MC) Operations

**Berth and Yard Capacity** – Container/Bulk berths are currently at 70% utilisation, with an increase to 100% over the remainder of the week & into the long weekend. Yard utilisation will continue to stay high, noting large steel import volumes. The ANZAC break will also slow deliveries.

For PCC Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility currently at 80% utilisation but will increase to 100% tomorrow.

Congestion does continue with large container and breakbulk volumes, and MC remains under pressure, so we encourage carriers to liaise with shipping lines on receivals and operating hours.

POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and additional storage will not be considered.

## **C3 R&D**

 RORO/PCC R&D
 Breakbulk R&D
 Container R&D

 Mon – Fri 07:00 - 15:00
 Mon – Fri 07:00 - 15:00\*
 Mon – Fri 07:00 - 19:00

 Sat 07:00 - 12:00
 \*Additional hours by arrangement Sat / Sun by arrangement
 Sat / Sun by arrangement

## Wallace R&D

## RORO/PCC & Breakbulk R&D

Sun by arrangement

**Road Services** – Container and Breakbulk R&D remains busy. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.

Container R&D

R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.

Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.

**COVID-19 controls:** Masks are still required because they significantly reduce the spread of the virus. Visitors should not use POAL staff amenities unless RAT tested and wearing masks. Please respect others and maintain safe social distancing where possible.

#### Legend:

Normal or nearly	Service degraded,	Service severely	
normal	some delays	degraded, major delays	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to <a href="CustomerServiceC@poal.co.nz">CustomerServiceC@poal.co.nz</a>. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email <a href="mailto:driverassist@poal.co.nz">driverassist@poal.co.nz</a>.

Next update will be on Wednesday 27th April 2022.