

Operational Update

18th March 2022

Overall Operational status	
<p>Key points: Yard utilisation is at 87% today.</p> <p>We are experiencing fewer positive cases amongst our workforce which is helping to stabilise our labour capacity. We are continuing to manage this closely with daily RAT tests for all staff entering the workplace. Some of our office staff are being affected but can work from home.</p> <p>There is a weather warning forecasted in the latter part of this weekend. We will monitor and send alerts to Carriers if needed.</p>	
Marine Services	
No change.	
Container terminal vessels at anchor	
Nil	
Shipping	
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <p>Currently working: 'KOTA LEMBAH LEM 201' (NZS), MOANA CHIEF 4377' (PACCOS) Berthing 18th March: 'SEASPAN VANCOUVER 367S' (CNS) Berthing 20th March: 'GRASMERE MAERSK 205S' (NEASIA) Berthing 22nd March: 'CMA CGM MARLIN 745' (NZS) Berthing 23rd March: 'MSC STAR R KE208A' (KEX)</p> <p>Vessel berthing dates are indicative, check our website for the most current information.</p>	
<p>Labour supply – COVID-related absences among our container terminal operational staff continues but is reducing.</p> <p>We are still seeing an Omicron impact on the landside supply chain, which is causing the slowdown in import collections from the terminal, but we hope this will clear soon.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at 62% utilisation. Lines are working to get empties in for forthcoming vessels. Capacity across the supply chain, labour and trucking capacity remains tight as other supply chain stakeholders experience loss of staff to positive cases or close contacts.</p>	
<p>Road Services – Operations running well with turn times of between 25 to 27 minutes. In the last 48 hours 1,002 import containers left the terminal via road and 208 left via rail.</p> <p>Stage 2 of automation testing has resumed. Road and gate operations in Automation at this stage will not be handled during the night shift. Carriers are required to confirm their bookings</p>	

for Automation containers by 1400 hours the day of collection and we will move the units into the manual part of the terminal for the trucks night-time booking.

For those companies running empties into Link please ask your drivers to use both entry lanes to avoid queues forming out onto the Road.

There are plenty of slots available throughout the weekend. Monday's bookings between 0430-1100 have been picked up however there are slots available thereafter.

Note we will close Terminal R&D on Saturday night shift due to very low demand. Separate Advisory gone to Carriers.

Rail Services – Rail operations have suffered some operational constraints due to staff availability and have had to reduce services. Expecting to be back to running normal services next week.

Other –

Multi-cargo Operations

Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation and will continue to remain at 100% for the next couple of weeks.

Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are at 100% with several PCC vessels expected this week and next, yard capacity heavily reliant on Transporters moving large numbers of vehicles offsite to make way for the following PCC visits.

Congestion is still set to continue with large container and breakbulk volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.

POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.

C3 R&D

RORO/PCC R&D

Mon – Fri 07:00 - 15:00
Sat 07:00 - 12:00

Breakbulk R&D

Mon – Fri 07:00 - 15:00*
*Additional hours by arrangement
Sat / Sun by arrangement

Container R&D

Mon – Fri 07:00 - 19:00
Sat / Sun by arrangement

Wallace R&D

RORO/PCC & Breakbulk R&D

Mon – Fri 07:30 - 20:00
Sat 07:30 - 15:00*
*Additional hours by arrangement
Sun by arrangement

Container R&D

Mon – Fri 07:00 - 23:00
Sat / Sun 07:00 - 15:00




Road Services – Container and Breakbulk R&D is busy. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.

R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.

Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.

Other – COVID-19 controls remain in place. Masks **must** be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta and Omicron variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing. Vaccine Passes will be checked for everyone entering the Waitematā seaport according to the port COVID-19 Policy.

Legend:

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Monday 21st March 2022.