




Operational Update

7th March 2022

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| Overall Operational status | |
| Key points: Yard utilisation is at 78% today. No change to our COVID situation, we still have staff affected but also an increasing number who have recovered and returning to work. | |
| Marine Services | |
| No change. | |
| Container terminal vessels at anchor | |
| 'NAVIOS MIAMI 163S' (NEASIA) | |
| Shipping | |
| Vessels scheduled to arrive over the next few days (note: times may change): | |
| <ul style="list-style-type: none"> • Currently alongside: 'MSC BANU KE204A' (KEX) & 'KOTA LESTARI LES205' Automation testing • Berthing today: 'ANL WARRNAMBOOL 150S' (PANZ) • Berthing 8th March: 'HANSA OFFENBURG 2203' (ANLTRZ) & 'NAVIOS MIAMI 163S' (NEASIA) • Berthing 10th March: 'MOANA CHIEF 4375' (PACCOS) | |
| Vessel berthing dates are indicative, check our website for the most current information. | |
| Labour supply – The COVID-related absence rate is still about the same and is still having a moderate impact on operations. We expect lower throughput over coming weeks as the Omicron surge continues. | |
| Link/On-dock Empty Container Depot – Link facility is at 47% utilisation. Lines are working to get empties in for forthcoming vessels. Capacity across the supply chain, labour and trucking capacity remains tight as other supply chain stakeholders experience loss of staff to positive cases or close contacts. | |
| Road Services – Operations running well with turn times of between 16 - 20 minutes. In the last 72 hours, 739 import containers left the terminal via road and 174 left via rail. Low demand over the weekend. | |
| Stage 2 of automation testing has resumed. Road and gate operations in Automation at this stage will not be handled during the night shift. Carriers are required to confirm their bookings for Automation containers by 1400 hours the day of collection and we will move the units into the manual part of the terminal for the trucks night-time booking. | |
| Rail Services – Rail operations have suffered some operational constraints due to staff availability and are having to reduce services. | |

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| Other – | | | | | | | | | | | | | | | | | | | | | |
| Multi-cargo Operations | | | | | | | | | | | | | | | | | | | | | |
| <p>Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation and will continue to remain at 100% for the next couple of weeks.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility will be reaching 100% at the end of this week with yard capacity heavily reliant on Transporters moving large numbers of vehicles offsite to make way for the following PCC visits.</p> <p>Congestion is still set to continue with large container and breakbulk volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p> <p>C3 R&D</p> <table border="0"> <tr> <td><u>RORO/PCC R&D</u></td> <td><u>Breakbulk R&D</u></td> <td><u>Container R&D</u></td> </tr> <tr> <td>Mon – Fri 07:00 - 15:00</td> <td>Mon – Fri 07:00 - 15:00*</td> <td>Mon – Fri 07:00 - 19:00</td> </tr> <tr> <td>Sat 07:00 - 12:00</td> <td>*Additional hours by arrangement</td> <td>Sat / Sun by arrangement</td> </tr> <tr> <td></td> <td>Sat / Sun by arrangement</td> <td></td> </tr> </table> <p>Wallace R&D</p> <table border="0"> <tr> <td><u>RORO/PCC & Breakbulk R&D</u></td> <td><u>Container R&D</u></td> </tr> <tr> <td>Mon – Fri 07:30 - 20:00</td> <td>Mon – Fri 07:00 - 23:00</td> </tr> <tr> <td>Sat 07:30 - 15:00*</td> <td>Sat / Sun 07:00 - 15:00</td> </tr> <tr> <td>Sun by arrangement</td> <td></td> </tr> </table> | <u>RORO/PCC R&D</u> | <u>Breakbulk R&D</u> | <u>Container R&D</u> | Mon – Fri 07:00 - 15:00 | Mon – Fri 07:00 - 15:00* | Mon – Fri 07:00 - 19:00 | Sat 07:00 - 12:00 | *Additional hours by arrangement | Sat / Sun by arrangement | | Sat / Sun by arrangement | | <u>RORO/PCC & Breakbulk R&D</u> | <u>Container R&D</u> | Mon – Fri 07:30 - 20:00 | Mon – Fri 07:00 - 23:00 | Sat 07:30 - 15:00* | Sat / Sun 07:00 - 15:00 | Sun by arrangement | | |
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| <p>Road Services – Container and Breakbulk R&D is busy. The Multi-Cargo truck grid may be congested during busy periods and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> | | | | | | | | | | | | | | | | | | | | | |
| <p>Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta and Omicron variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing. Vaccine Passes will be checked for everyone entering the Waitematā seaport according to the port COVID-19 Policy.</p> | | | | | | | | | | | | | | | | | | | | | |

Legend:

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| Normal or nearly normal |  | Service degraded, some delays |  | Service severely degraded, major delays |  |
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 9th March 2022.