

Operational Update: COVID-19 - LEVEL RED

18th February 2022

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
<p>Key points: Terminal Yard utilisation is at 64% today which is the lowest we have seen for a long time. Thank you to Carriers and importers to help achieve this. Part of the reduction in yard is also a higher number of export empties loaded over the week. We do have some large discharge vessels due over the coming days into next week.</p> <p>We are now using Rapid Antigen Tests (RATs) to test all operational staff before they start work. This adds about 20 minutes to shift changeover time, but it will help us slow the spread of Omicron in the port and keep things moving. See below for more.</p>	
Marine Services	
No change.	
Container terminal vessels at anchor	
<p>'KALLIROE 018S' (BAE) berthing early 20/02/2022 'ROTTERDAM BRIDGE 409S' (CNS) berthing early 22/02/2022</p>	
Shipping	
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently working: 'MAERSK GARONNE 206S' (NEASIA) & 'HANSA BITBURG 2203' (ANLTRZ) • Berthing 20th February: 'KALLIROE 018S' (BAE) • Berthing 20th February: 'MAERSK NANSHA 207E' (SIRIUS) • Berthing 21st February: 'HANSA OFFENBURG 2201' (ANLTRZ) <p>Please note vessel berthing dates are indicative. We will keep the website updated with the most current information.</p>	
Labour supply – As reported previously COVID is starting to impact our staff. The use of rapid tests allows staff who are close contacts to continue working and this is a huge help. There is definitely an impact on our labour resourcing, but at this stage it is not major.	
Link/On-dock Empty Container Depot – Link facility is at 50% utilisation. Lines are working to get empties in for forthcoming vessels. Capacity across the supply chain, labour and trucking capacity remains tight as other supply chain stakeholders experience loss of staff to positive cases or close contacts.	

<p>Road Services – Operations running well with turn times of 30 minutes. In the last 48 hours 995 import containers left the terminal via road, 187 import containers by rail.</p> <p>Stage 2 of automation testing has resumed. For the trucking community, as of today there are 3 days remaining to get your drivers to complete the online induction.</p>	
<p>Rail Services – Rail operations are running as expected.</p>	
<p>Other –</p>	
<p>Multi-cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 80% utilisation but increasing to overcapacity this week and next week with receivals for inbound vessels being hindered by Import volumes.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are around 95% utilisation. Bledisloe is also being utilised for Conventional vessels cargo. Due to the overlap between conventional cargo (containers) mixing with PCC operations and vehicle deliveries MC asks everyone to be aware of potential risks and to check GIS for cargo locations.</p> <p>Congestion is set to continue with large container and breakbulk volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D is busy. The multi cargo truck grid can be congested during busy periods and is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p>Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta and Omicron variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing. Vaccine Passes will be checked for everyone entering the Waitemata seaport according to the port COVID-19 Policy.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Monday 21st February 2022.