

Operational Update: COVID-19 - LEVEL RED

14th February 2022

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
Key points: Terminal Yard utilisation 81% today.	
A challenging weekend for operations teams dealing with severe weather conditions on top of the usual pandemic-related issues.	
We are now using Rapid Antigen Tests (RATs) to test all operational staff before they start work. This adds about 15-20 minutes to shift changeover time, but it will help us slow the spread of Omicron in the port and keep things moving. See below for more information.	
Marine Services	
No change.	
Container terminal vessels at anchor	
'KALLIROE 018S' (BAE) 'ROTTERDAM BRIDGE 409S' (CNS)	
Shipping	
Vessels scheduled to arrive over the next few days (note: times may change):	
<ul style="list-style-type: none"> • Currently working: 'LOUISE 271S' (CNS) • Currently arrived: 'MAERSK GARONNE 206S' (NEASIA) - Automation • Berthing 15th February: 'MSC CAPE III KE202A' (KEX) & 'GH ZHONDA KE203A' (KEX) • Berthing 17th February: 'HANSA OFFENBURG 2201' (ANLTRZ) & 'MOANA CHIEF 4369' (PACCOS) • Berthing 16th February: 'HANSA OFFENBURG 2201' (ANLTRZ) 	
Please note vessel berthing dates are indicative. We will keep the website updated with the most current information.	
Labour supply – We are starting to see an increase in the number of staff with COVID.	
So far numbers are low and the operational impact is minimal, but it is inevitable that this will increase. As a critical industry our operational staff are able to come in and work even if they are a close contact, as long as they return a negative Rapid Antigen Test (RAT) before they start their shift. This is a huge help in keeping the port running.	
We have started testing all staff as they come to work and will do our best to continue to operate normally.	
Obviously we are just one part of the supply chain and other parts – inland ports, distribution centres, trucking firms, empty depots etc – are also being affected, which could lead to delays getting goods on or off port. We will do our best to ensure you are kept informed about any delays or increasing congestion either on the port or in the landside supply chain on which we rely.	

Link/On-dock Empty Container Depot – Link facility is at 48% utilisation. Lines are working to get empties in for forthcoming vessels. Capacity across the supply chain, labour and trucking capacity remains tight.	
Road Services – Operations running well with turn times of between 19 - 34 minutes. In the last 72 hours 1,024 import containers left the terminal via road, 182 import containers by rail. Stage 2 of automation testing has resumed. For the trucking community, please ensure your drivers have completed the online inductions.	
Rail Services – Rail operations are running as expected.	
Other –	
Multi-cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation but increasing to overcapacity this week and next week with receivals for inbound vessels being hindered by Import volumes. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are around 80% utilisation. Bledisloe is also being utilised for Conventional vessels cargo. Due to the overlap between conventional cargo (containers) mixing with PCC operations and vehicle deliveries MC asks everyone to be aware of potential risks and to check GIS for cargo locations. Congestion is set to continue with large container and breakbulk volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.	
Road Services – Container and Breakbulk R&D is busy. The multi cargo truck grid can be congested during busy periods but is being managed accordingly. R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.	
Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta and Omicron variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing. Vaccine Passes will be checked for everyone entering the Waitemata seaport according to the port COVID-19 Policy.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 16th February 2022.