

Operational Update: COVID-19 - LEVEL RED

11th February 2022

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
<p>Key points: Terminal Yard utilisation 75% today.</p> <p>Good volume of container loadings to vessels and ongoing import collections have helped reduce some of the yard congestion. Demand however is ongoing and utilisation levels are expected to increase over the weekend and leading into next week.</p> <p>High winds and inclement weather expected over the weekend which could affect Terminal operations. Please continue to monitor Operational Updates in the event the terminal has to stop operations.</p>	
Marine Services	
No change.	
Container terminal vessels at anchor	
'SYNERGY KEELUNG 146S' (PANZ)	
Shipping	
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently working: 'LOUISA SCHULTE 031S' (BAE) & 'CONTSHIP ONO' (N3A) • Berthing 12th February: 'LOUISE 271S' (CNS) • Berthing 14th February: 'MAERSK GARONNE 206S' (NEASIA) & 'MSC CAPE III KE202A' (KEX) • Berthing 15th February: 'GH ZHONDA KE203A' (KEX) • Berthing 16th February: 'HANSA OFFENBURG 2201' (ANLTRZ) • <p>Please note vessel berthing dates are indicative. We will keep the website updated with the most current information.</p>	
Labour supply – No change, remains tight and increasing number of close contacts.	
Link/On-dock Empty Container Depot – Link facility is at 60% utilisation. Lines are working to get empties in for forthcoming vessels. Capacity across the supply chain, labour and trucking capacity remains tight.	
<p>Road Services – Operations running well with turn times of between 22 - 33 minutes. In the last 48 hours 1,187 import containers left the terminal via road, 235 import containers by rail.</p> <p>There are plenty of import and export bookings available in the pool right throughout the weekend. Monday all import slots have been collected between 0430hrs and 1430hrs but there are still plenty available outside of peak times</p>	

Stage 2 of automation testing has resumed. For the trucking community, please ensure your drivers have completed the online inductions.	
Rail Services – Rail operations are running as expected.	
Other –	
Multi-cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 80% utilisation but increasing to overcapacity this weekend and next week with receivals for inbound vessels being hindered by Import volumes.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are around 70% utilisation but will reach 100% in the next few days with the current PCC vessel having large exchange volumes. Bledisloe is also being utilised for Conventional vessels cargo. Due to the overlap between conventional cargo (containers) mixing with PCC operations and vehicle deliveries MC asks everyone to be aware of potential risks and to check GIS for cargo locations.</p> <p>Congestion is set to continue with large container and breakbulk volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D is busy. The multi cargo truck grid can be congested during busy periods but is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p>Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta and Omicron variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing. Vaccine Passes will be checked for everyone entering the Waitematā seaport according to the port COVID-19 Policy.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Monday 14th February 2022.