

Operational Update: COVID-19 - LEVEL RED

9th February 2022

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status:		
<p>Key points: Terminal Yard utilisation 98% today.</p> <p>Import container collections from the terminal over the weekend (including Monday's Waitangi Day) was low again however a reasonable effort made on Saturday which is appreciated. Sunday and the public holiday on Monday were low which has meant we are continuing to operate in the high 90+% range of yard capacity.</p> <p>High terminal capacity utilisation negatively affects productivity, causing additional non-productive yard shifts which just delays truck turn times and vessel schedules. With the import demand ongoing we appreciate every effort to help move containers off port.</p>		
Marine Services		
No change.		
Container terminal vessels at anchor		
'LOUISA SCHULTE 031S' (BAE) 'SYNERGY KEELUNG 146S' (PANZ)		
Shipping		
Vessels scheduled to arrive over the next few days (note: times may change): <ul style="list-style-type: none"> • Currently working: 'TS OSAKA 2113S' (NZE) & 'CONTI CORDOBA 144S' (PANZ) • Berthing 10th February: 'MOANA CHIEF 4367' (PACCOS & 'LOUISA SCHULTE 031S' (BAE) • Berthing 11th February: 'CONTSHIP ONO' (N3A) • Berthing 12th February: 'LOUISE 371S (NZE) <p>Please note vessel berthing dates are indicative. We will keep the website updated with the most current information.</p>		
Labour supply – No change, remains tight.		
Link/On-dock Empty Container Depot – Link facility is at 47% utilisation. Lines are working to get empties in for forthcoming vessels. Capacity across the supply chain, labour and trucking capacity remains tight.		
Road Services – Operations running well with turn times of between 16 minutes to 33 minutes. In the last 48 hours 673 import containers left the terminal via road, 213 import containers by rail.		
Stage 2 of automation testing has resumed. For the trucking community, please ensure your drivers have completed the online inductions.		

Rail Services – Rail operations are running as expected.	
Other –	
Multi-cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 80% utilisation but increasing to overcapacity this weekend with receivals for next week’s vessels being hindered by import volumes.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are around 50% utilisation but will significantly increase to beyond 100% in the next few days with 3 inbound PCC vessels with large exchange volumes. Bledisloe is also being utilised for Conventional vessels cargo. Due to the overlap between conventional cargo (containers) mixing with PCC operations and vehicle deliveries MC asks everyone to be aware of potential risks and to check GIS for cargo locations.</p> <p>Congestion is set to continue with large container and breakbulk volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D is busy. The multi cargo truck grid can be congested during busy periods but is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p>Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta and Omicron variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing. Vaccine Passes will be checked for everyone entering the Waitemata seaport according to the port COVID-19 Policy.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Friday 11th February 2022.