

Operational Update: COVID-19 - LEVEL RED

2nd February 2022

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
<p>Key points: Terminal Yard utilisation 89% today which has reduced from 3 days of operating at over 100%.</p> <p>Import container collections from the terminal over the weekend (including Monday's Auckland Anniversary Day) was down almost 60% (over 500 units) compared to the previous weekend period. We have another long weekend ahead with the import demand ongoing and so appreciate every effort to help move containers off port.</p> <p>If containers aren't moved off port the container terminal fills up which negatively affects productivity and adds to congestion and delays to trucks, rail and shipping schedules. We share the attached article from Splash 24/7 which goes to highlight the impacts of port congestion on the major East/West trade-lanes Liner services and their schedules. Article of interest https://splash247.com/liner-schedule-reliability-falls-off-a-cliff/</p>	
Marine Services	
No change.	
Container terminal vessels at anchor	
'IONIKOS 743' (NZS) berthing 6/2/22 <u>CONTI CORDOBA 144S'</u> (PANZ) berthing 12/2/22	
Shipping	
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently working: 'TS OSAKA 2113S' (NZE) & 'MSC STAR R KE152A' (KEX) • Berthing 3rd February: 'MOANA CHIEF V4365' (PACCOS) • Berthing 4th February: 'KETA 2201' (ANLTRZ) • Berthing 6th February: 'IONIKOS 743' (NZS) <p>Please note vessel berthing dates are indicative. We will keep the website updated with the most current information.</p>	
Labour supply – No change, remains tight.	
Link/On-dock Empty Container Depot – Link facility is at 66% utilisation. We are seeing high number of LINK returns, the result of external empty depots filling up.	
<p>Road Services – Operations running well with average turn times of 31 minutes. In the last 48 hours 814 import containers left the terminal via road 182 import containers by rail, having had a concerted effort in the last 24 hours.</p> <p>Stage 2 of automation testing has resumed. For the trucking community, please ensure your drivers have completed the online inductions.</p>	

Rail Services – Rail operations are running as expected.	
Other –	
Multi-cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 80% utilisation but will be increasing to 100% in the next days due to cluster of ships (both bulk and conventional).</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are around 70% whereas the remaining 30% is being utilised for Conventional vessels cargo. Due to the overlap between conventional cargo (containers) mixing with PCC operations and vehicle deliveries. MC asks everyone to be aware of potential risks and to check GIS for cargo locations.</p> <p>As per forecast, MC expects high winds during squalls today, with winds occasionally going over 30 knots. Predominant wind directions today will be from the North-East becoming North-North-East after noon. This may impact some of our operations and we also ask all relevant parties to exercise greater diligence around dust management.</p> <p>Congestion is set to continue with large container and breakbulk volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D is steady. The multi cargo truck grid can be congested during busy periods but is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p>Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta and Omicron variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing. Vaccine Passes will be checked for everyone entering the Waitemata seaport according to the port COVID-19 Policy.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Friday 4th February 2022.