

## Operational Update: COVID-19 - RED

28<sup>th</sup> January 2022

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status:</b>	
<p><b>Key points:</b> Terminal Yard utilisation 75% today however this is only a slight reprieve as there are large import discharges expected off the next few vessels.</p> <p>We appreciate all efforts by Carriers to maximise collection of import containers from the terminal to help relieve yard congestion. Failure to do so will have a negative impact on forward vessel schedules, especially with two long holiday weekends back-to-back.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter but running to schedule.	
<b>Container terminal vessels at anchor</b>	
'TS OSAKA 2113S' (NZE)	
<b>Shipping</b>	
<p>Most berth windows suspended, vessels berthing on arrival.</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> <li>• <b>Currently working:</b> 'SEASMILE 042S' (NZS), 'NEOKASTRO 086S' (NEASIA), 'HANSA BITBURG 2201' (ANLTRZ)</li> <li>• <b>Berthing 2<sup>nd</sup> February:</b> 'MSC STAR R KE152A'</li> <li>• <b>Berthing 3<sup>rd</sup> February:</b> 'MOANA CHIEF V4365' (PACCOS)</li> <li>• <b>Berthing 4<sup>th</sup> February:</b> 'KETA 2201' (ANLTRZ)</li> </ul> <p>Please note vessel berthing dates are indicative. We will keep the <a href="#">website</a> updated with the most current information.</p>	
<b>Labour supply</b> – Remains tight with the potential to become even more strained depending upon the impacts of Omicron in the community. We are maintaining team bubbles but increasing the changeover times between shifts to ensure separation. Front line staff are getting their vaccine boosters to meet the MOH Health Order deadline of 15 <sup>th</sup> February which is also impacting on availability. We continue to recruit additional stevedoring labour capacity, but the market remains tight.	
<b>Yard Capacity</b> – The terminal is 75% utilisation today and building.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 82% utilisation. We are seeing high number of LINK returns, the result of external depot capacities starting to hit high utilisation levels.	

<p><b>Road Services</b> – Operations running well with average turn times of 22 minutes. 901 import containers left the terminal via road 243 import containers by rail in the last 48 hours.</p> <p>There are VBS bookings available in the pool today and right throughout the weekend up until 0430 hours Tuesday morning.</p> <p>Stage 2 of automation testing commenced this week using up to five truck lanes for automated operations. Stage 2 of automation is designed to troubleshoot and fix any issues before we move to larger and more complex exchanges. Please keep an eye out for communications this week on how to complete a driver automation induction. This is for drivers who have not yet completed their induction.</p>	
<p><b>Productivity</b> – Still lower because of high yard utilisation.</p>	
<p><b>Rail Services</b> – Rail operations are running as expected.</p>	
<p><b>Other</b> –</p>	
<p><b>Multi-cargo Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths are currently at 80% utilisation but will be increasing to 100% through the weekend due to cluster of ships (both bulk and conventional).</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are around 60% now but expected to reach 100% in late Jan – early Feb.</p> <p>Congestion is set to continue with large container volumes being presented @ R&amp;D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is steady. The multi cargo truck grid can be congested during busy periods but is being managed accordingly.</p> <p>R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p><b>Other</b> – COVID-19 controls remain in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta and Omicron variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing. Vaccine Passes will be checked for everyone entering the Waitemata seaport according to the port COVID-19 Policy.</p>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 2<sup>nd</sup> February 2022.