

Operational Update: COVID-19 - ORANGE

17th January 2022

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Overall status:	
<p>Key points: Terminal Yard utilisation today is at 106% and building.</p> <p>We have seen low numbers of import cargo uplifted over the weekend which has played its part in the increasing congestion in the terminal yard. It is imperative please that all efforts are made to keep freight moving off the port to help reduce our yard congestion.</p> <p>The annual ASB Auckland Marathon is to take place on Sunday 23rd January 2022. Due to the road closures in place for this event, access to the Container Terminal and Multi-cargo Wharves will be restricted however vessel operations will not be affected. An Operational update with more detail on this event will be sent out today.</p>	
Marine Services	
All shifts covered. Pilot times may alter but running to schedule.	
Container terminal vessels at anchor	
<p>'MATE 142S' (PANZ) berthing 18/01/2022 'TS HAIPHONG 2115S' (NZE) berthing 18/01/2022</p>	
Shipping	
<p>Most berth windows suspended, vessels berthing on arrival.</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently working: 'ANTWERP BRIDGE 203' (NZS) • Berthing 18th January: 'MATE 142S' (PANZ) & 'TS HAIPHONG 2115S' (NZE) • Berthing 20th January: 'MOANA CHIEF 4361' (PACCOS) & 'NYK FUTAGO 080' (NEASIA) • Berthing 22nd January: 'HANSA OFFENBURG 2127' (ANLTRZ) • Berthing 23rd January: 'NORTHERN GUILD 369' (CNS) <p>Please note vessel berthing dates are indicative. We will keep the website updated with the most current information.</p>	
Labour supply – We are still balancing the on-going challenges of staff leave, illness and COVID-19 close contacts as well as back-to-back volume demand.	
Yard Capacity – The terminal is 106% utilisation today and increasing.	
Link/On-dock Empty Container Depot – Link facility is at 82% utilisation.	
Road Services – Running well with average turn times of 26 minutes. 1,263 import containers left the terminal via road with a low combined volume of 549 moving off on Saturday and Sunday, that is over 25% less volume than the previous weekend collections. 199 import containers by rail in the last 48 hours.	

Productivity – Still lower because of high yard utilisation.	
Rail Services – Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths continue at 100% utilisation and yard utilisation but will decrease over the week. We will have some capacity available from mid-week prior to several vessels with similar ETAs due later next week. We are starting to see some reduction in the significant congestion that resulted from long dwelling cargo from Dec 2021.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are now at 90% capacity but will significantly increase to 100% over the next few days. This should clear later in the week.</p> <p>Congestion is set to continue with large container volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D is steady. The Multi-cargo truck grid can be congested during busy periods but is being managed accordingly.</p> <p>R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi-cargo Ops for staging areas and any subsequent issues.</p>	
<p>Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing. Vaccine Passes will soon be checked for everyone entering the Waitemata seaport according to the ports COVID-19 Policy.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 19th January 2022.