

Operational Update: COVID-19 - RED

22nd December 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Overall status:

Key points: Terminal Yard utilisation is at 84%

Shipping demand remains strong with back-to-back vessels due up to and throughout the Christmas/NY holiday period. POAL Christmas/New Year hours can be found [here](#)

Please note that the way in which Christmas/New Year falls this year means there are two four-day holiday periods with three working days in between. If cargo is not moved off port through the holiday period it will cause significant congestion and delay vessels after the holidays.

Overall, there has been good collection rates on import containers from the terminal this week, thank you. We urge ALL customers/stakeholders please do your best to ensure cargo keeps flowing off port over the holidays. No concessions on demurrage will be considered over this time.

Please note that this will be our last update for the year, our next Port-wide update will be on Monday 10th January 2022. A customer advisory will be sent, as usual practice, in the event there is any immediate operational impacts.

On behalf of the POAL Team, we take this opportunity to wish you all a Happy and Safe Christmas and New Year holiday period. Thank you for your ongoing support.

Marine Services

All shifts covered. Pilot times may alter but running to schedule.

Container terminal vessels at anchor

-

Shipping

Most berth windows suspended, vessels berthing on arrival.

Vessels scheduled to arrive over the next few days (note: times may change):

- **Currently working:** 'SEASPAN VANCOUVER 361S' (CNS)
- **Berthing today 22nd December:** 'MSC SAGITTA III KE146A' (KEX)
- **Berthing 23rd December:** 'MOANA CHIEF 4357' (PACCOS)
- **Berthing 24th December:** 'TIANJIN BRIDGE 159' (NZS)
- **Berthing 27th December:** 'HANSA OFFENBURG 2125' (ANLTRZ)
- **Berthing 28th December:** 'NYK FURANO 077S' (NEASIA)
- **Berthing 29th December:** 'GH ZHONDA KE147A' (KEX)
- **Berthing 30th December:** 'LONDON EXPRESS 136S' (PANZ)
- **Berthing 31st December:** 'KALLIROE 017S' (BAE)

<p>Please note vessel berthing dates are indicative. We will keep the website updated with the most current information.</p>	
<p>Labour supply – is tight. We are still balancing the ongoing challenges related to illness, COVID close contacts, staff leave and back-to-back volume demand.</p> <p>MUNZ Stop work meeting to ratify CEA on Thursday 23/12/21 between 0630-0900. No terminal operations during this time.</p>	
<p>Yard Capacity – The terminal is 84% utilisation today and building.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at 63% utilisation.</p>	
<p>Road Services – Running well with average turn times of 21 minutes. 1,237 import containers left the terminal via road and 228 import containers by rail.</p> <p>Key information - Stop/Go closures will be in place on The Strand and Tamaki Drive from Solent Street to Gladstone Road from 2000 – 0500 hours.</p>	
<p>Productivity – still lower and subject to yard utilisation.</p>	
<p>Rail Services – Rail operations have been running as expected.</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths continue at 100% utilisation and yard utilisation is also still at capacity due to vessels having large exchange volumes. Congestion is expected to continue throughout the remainder of the year. Freyberg is very busy with container ops deliveries along with further bulk ops this week.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are now at 100% capacity. This will continue into next week and the remainder of the calendar year.</p> <p>Congestion is set to continue with large container volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>Please make every effort to uplift imports over the Christmas period.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D are busy. The multi cargo truck grid continues to have congestion during busy periods but is being managed accordingly, R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p> <p>Please be advised containers will be received to B2 Reefer area today and possibly tomorrow. Delivery trucks will be using the main centre roadway for delivery to the B2 Reefer area.</p> <p>Please be mindful of the additional traffic in the area.</p>	

<p>Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	
---	--

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Monday 10th January 2022.