

# Operational Update: COVID-19 - RED

10th December 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status:</b>	
<b>Key points:</b> Terminal Yard utilisation is at 76%	
Due to the bunched arrival of vessels, we expect that there will be ongoing queuing of vessels for the terminal over the next few weeks.	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter but running to schedule.	
<b>Container terminal vessels at anchor</b>	
'TS OSAKA 2112S' (NZE): arrived 8/12/21 berthing 14/12/21 'MSC LANGSAR 145A'(KEX): arrived 10/12/21 berthing 11/12/21	
<b>Shipping</b>	
Most berth windows suspended, vessels berthing on arrival.	
Vessels scheduled to arrive over the next few days (note: times may change): <ul style="list-style-type: none"> <li>• <b>Currently alongside &amp; working:</b> 'MAIN TRADER 037' (NZS), 'HANSA BITBURG 2123' (ANLTRZ)</li> <li>• <b>Berthing 11<sup>h</sup> December:</b> 'MSC LANGSAR 145A'(KEX)</li> <li>• <b>Berthing 13<sup>th</sup> December:</b> 'NEFELI 2123' (ANLTRZ), 'KOTA LESTARI 191' (CNS)</li> </ul>	
We will keep the <a href="#">website</a> updated with the most current information.	
<b>Labour supply</b> – The presence of Covid in the community and the ongoing lockdown continue to present challenges. Lockdown lifting will present us with a new challenge, as staff who have been unable to take leave and/or leave Auckland will wish to take a break over the holiday season. We will continue to do our best to manage the ongoing challenges that Covid is bringing us.	
<b>Yard Capacity</b> – The terminal is 76% utilisation today. This is assisting with productivity and the flow of volume through the terminal.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 58% utilisation.	
<b>Road Services</b> – Running well with average turn times of 20 minutes. 1,198 import containers left the terminal via road and 276 import containers by rail.	
<b>Reminder</b> – The asphalt surfacing works is underway along Tamaki Drive and Quay Street between Sunday to Thursday night from 2000 to 0500 hours. <b>Key information</b> - Stop/Go closures will be in place on The Strand and Tamaki Drive from Solent Street to Gladstone Road from 2000 – 0500 hours.	
<b>Productivity</b> – still lower and subject to yard utilisation.	
<b>Rail Services</b> – Rail operations have been running as expected.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	

**Berth and Yard Capacity** – Container/Bulk berths are at 100% utilisation and yard utilisation is at capacity due to vessels having large exchange volumes. This is expected to continue throughout this week. Freyberg is very busy with container ops along with bulk ops this week.

Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility will go to 90% over the weekend and will stay high into next week.

Congestion is set to continue with large container volumes being presented @ R&D, and MC will remain under pressure at least for the next few weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.

POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.

**Road Services** – Container and Breakbulk R&D are busy. The multi cargo truck grid continues to have congestion during busy periods but is being managed accordingly, R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.

Please be advised containers will be received to B2 Reefer area today and possibly tomorrow. Delivery trucks will be using the main centre roadway for delivery to the B2 Reefer area.

Please be mindful of the additional traffic in the area.

**Other** – COVID-19 controls remain in place. Masks **must** be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Monday 13<sup>th</sup> December 2021.