

Operational Update: COVID-Level 3

19th November 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status:		
<p>Key points: Fergusson terminal operations have been operating well. We have been experiencing back-to-back vessel demand. Labour supply continues to be a challenge at times due to ongoing COVID related symptoms requiring staff sign offs as a precaution for further testing, but we are managing.</p> <p>In the main yard, utilisation is sitting above 100% today. This weekend we are forecasting to received approx. 4,500 import containers into the yard. We expect the yard to remain at 100% capacity if we do not see a good uplift of import containers from the Port over the weekend.</p> <p>This weekend, apart from Saturday morning between 0530 and 1200 hours, there are plenty of VBS bookings available in the pool with a good number of import and export bookings on Saturday and Sunday. Import bookings for Monday from 0430 to 1600 hours have been picked up, plenty of available import and export bookings across the remainder of the day.</p>		
Marine Services		
All shifts covered. Pilot times may alter but running to schedule.		
Container terminal vessels at anchor		
'Antwerp Bridge 201' (NZS): arrived 16/11 berthing 19/11 'NYK Futago 079S' (NEASIA): arrived 19/11 berthing 21/11		
Shipping		
Most berth windows suspended, vessels berthing on arrival.		
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently alongside & working: 'Warnow Chief KI144A' (CAP) & "Moana Chief 4347' (PACCOS) • Berthing later today: 'Antwerp Bridge 201' (NZS) • Berthing 21 November: 'NYK Futago 079S' (NEASIA) • Berthing 22 November: 'CALI KE142A' (KEX) <p>We will keep the website updated with the most current information.</p>		
Labour supply – no major issues other than continuing to manage a tight labour supply due to ongoing COVID close contacts and the usual last minute sign offs.		
Yard Capacity – The terminal is 101% utilised today and building.		
Link/On-dock Empty Container Depot – Link facility is at 85% utilisation. Export empty demand remains high. Capacity will continue to be managed tightly.		
Road Services – Fergusson R&D operations have been running well. On Wednesday and Thursday, we delivered out 1,112 import containers by road and just under 248 import containers by rail. Average truck turn times across both days remained under 25 minutes.		
A friendly reminder to contact Customer Service Team for Late Reveal approvals.		
Productivity – still lower and subject to yard utilisation		
Rail Services – Rail operations have been running as expected.		
Other –		

Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are at 100% utilisation and yard utilisation is at capacity due to vessels having large exchange volumes. MC Ops are still experiencing some issues with allocating space for export volumes.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility will be full with cars/vehicles by the weekend.</p> <p>Congestion is set to continue with large container volumes being presented @ R&D, and MC will remain under pressure at least for the next 2 weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D are busy. The Bledisloe Truck-grid continues to have congestion during busy periods but is being managed accordingly, R&D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with <u>Multi Cargo Ops</u> for staging areas and any subsequent issues.</p>	
<p>Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Monday 22nd November 2021.