

# Operational Update: COVID-Level 3

12<sup>th</sup> November 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

<b>Overall status:</b>	
<p><b>Key points:</b> Fergusson terminal operations have been running well. Yard utilisation has improved and currently sitting at 80%. This weekend we are going to received approx. 4,200 import containers into the yard. We expect to see the yard exceed 100% capacity if we do not see a good uplift of import containers from the Port over the weekend.</p> <p>This weekend, apart from Saturday morning, there are plenty of VBS bookings available in the pool with a good number of import and export bookings on Saturday and Sunday. Import bookings for Monday morning have been picked up, plenty of available import and export bookings across the remainder of the day.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter but running to schedule.	
<b>Container terminal vessels at anchor</b>	
'Louise 365S' (CNS): arrived 12/11, berthing 13/11	
<b>Shipping</b>	
Most berth windows suspended, vessels berthing on arrival.	
<p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside &amp; working:</b> 'Xin Zhang Zhou 047S' (CNS) &amp; 'Moana Chief 4345' (PACCOS)</li> <li>• <b>Berthing 13 November:</b> 'Hansa Bitburg 2121' (ANL TTZ) &amp; 'Louise 365S' (CNS)</li> <li>• <b>Berthing 14 November:</b> 'Kalliroe 016S' (BAE)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	
<b>Labour supply</b> – no major issues other than continuing to manage a tight labour supply due to ongoing COVID close contacts and the usual last minute sign offs.	
<b>Yard Capacity</b> – The terminal is 80% utilised today and building.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 66% utilisation. Export empty demand remains high. Capacity will continue to be managed tightly.	
<b>Road Services</b> – Fergusson R&D operations have been running well. On Wednesday and Thursday, we delivered out 1,153 import containers by road and just under 161 import containers by rail. Average truck turn times across both days remained under 25 minutes.	
A friendly reminder to contact Customer Service Team for Late Receival approvals.	
<b>Productivity</b> – still lower and subject to yard utilisation	
<b>Rail Services</b> – Rail operations have been running as expected.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths are at 90% utilisation, however, yard utilisation is still close to capacity due to vessels having large exchange volumes. MC Ops are still experiencing some issues with allocating space for export volumes.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility will have capacity available from this weekend but will increase next week again.</p>	

<p>Congestion is set to continue with large container volumes being presented @ R&amp;D, and MC will remain under pressure at least for the next 2 weeks so we encourage carriers to continue to liaise with the shipping lines on receivals and operating hours.</p> <p>Shed 6 surfacing works project is completed.</p> <p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D are busy. The Bledisloe Truck-grid continues to have congestion during busy periods but is being managed accordingly, R&amp;D service issues must be directed to the Shipping Line and their nominated stevedore directly keeping our MC team in copy. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p><b>Other</b> – COVID-19 controls remain in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Monday 15<sup>th</sup> November 2021.