

Operational Update: COVID-Level 3

8th November 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status:		
Key points: Fergusson terminal operations have been busy but have run well.		
Marine Services		
All shifts covered. Pilot times may alter but running to schedule.		
Container terminal vessels at anchor		
None		
Shipping		
Most berth windows suspended, vessels berthing on arrival.		
Vessels scheduled to arrive over the next few days (note: times may change):		
<ul style="list-style-type: none"> • Currently alongside & working: 'Seaspan Hannover 137W' (SIRIUS) & 'Grasmere Maersk 122S' (NEASIA) • Berthing 09 November: 'Kota Lembah LEM197' (NZS) • Berthing 10 November: 'Xin Zhang Zhou 047S' (CNS) 		
We will keep the website updated with the most current information.		
Labour supply – labour resource back to normal level after staff who were stood down as an anti-Covid precaution returned to work.		
Yard Capacity – The terminal is 89% utilised today.		
Link/On-dock Empty Container Depot – Link facility is at 57% utilisation. We have planned a high number of export empties to be delivered to the Terminal over the coming days. Capacity will continue to be managed tightly.		
Road Services – between Friday and Sunday, we delivered out just over 1,300 import containers from the port. 622 imports have been uplifted by trucks on Friday with average truck turn times not exceeding 40 minutes. During the weekend 511 import containers were uplifted by trucks with average truck turn times remaining under 25 minutes.		
A friendly reminder to contact Customer Service Team for Late Receiving approvals.		
Productivity – still lower and subject to yard utilisation		
Rail Services – Rail operations have been running as expected.		
Other –		
Multi-Cargo Operations		
Berth and Yard Capacity – Container/Bulk berths are at 60% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 70% and will continue to remain under pressure with vessels having large exchange volumes.		
Jellicoe & Freyberg operations will be heavily congested from mid-week all through next week and we strongly encourage operators to check with the shipping line on receivals and operating hours.		
Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 50% utilisation but will increase to capacity with 2 PCC vessels this week.		
Shed 6 surfacing works project is ongoing, please exercise caution.		

<p>POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D are busy. The Bledisloe Truck-grid continues to have congestion at times but is being managed accordingly, please raise any traffic management issues with Multi Cargo directly.</p> <p>Multi Cargo Container/Breakbulk R&D service issues must be directed to the Shipping Line and their nominated stevedore as POAL is not the service provider. We ask that you keep our MC team in copy to those messages.</p> <p>Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.</p>	
<p>Other – COVID-19 controls remain in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 10th November 2021.