

# Operational Update: COVID-Level 3

29<sup>th</sup> October 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status:</b>	
<p><b>Key points:</b> This week Fergusson terminal operations have been running well despite the yard utilisation remaining just under 100%.</p> <p>There are plenty of VBS bookings available in the pool on Saturday and Sunday and we request that carriers utilise 24/7 access to the terminal to uplift import containers from the yard. Import bookings for today have mostly been picked up with only a couple available around off peak before shift change. Saturday there are import slots available after 1000hrs and onwards. On Sunday there are import slots available across both shifts. All Monday's import VBS bookings from 0430 to 1500 have been picked.</p> <p>Multi-cargo operations are heading into a very busy period over the next 2 weeks with back-to-back shipping demand across containers, cars and bulk commodities. Please note when planning cargo deliveries and collections.</p> <p>We understand how challenging it must be for customers in the Auckland region due to the extended lockdown and business restrictions. Long dwelling import containers remain high, and we are aware of block stacking of laden import containers in market. Import volumes demand continues with lumpy and dynamic vessel schedules due to offshore delays which will only exacerbate the challenge. We appreciate everyone's efforts to keep boxes moving off port to limit our congestion and negative impact on operations and productivity.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter but running to schedule.	
<b>Container terminal vessels at anchor -</b>	
<b>None</b>	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – No change. Most berth windows still suspended.</p> <p><b>For the week ending 24th October:</b> The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was <b>5.9 days</b> (last week was 1.9 days). The delay between Updated Arrival and ABT was <b>0.6 days</b> (last week was 0.1 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside &amp; working:</b> 'MSC Astrid KE137A' (KEX)</li> <li>• <b>Berthing 30 October:</b> 'Nefeli 2119' (ANL TTZ)</li> <li>• <b>Berthing 31 October:</b> 'Hansa Offenburg 2121' (ANL TTZ)</li> <li>• <b>Berthing 01 November:</b> 'Navious Miami 161S' (NEASIA)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	
<b>Labour supply</b> – Currently no issues.	
<b>Yard Capacity</b> – The terminal is 86% utilised today.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 56% utilisation. We have planned a high number of export empties to be delivered to the Terminal over the coming days. Capacity will continue to be managed tightly.	
<b>Road Services</b> – Fergusson R&D operations have been running without delays. On Wednesday and Thursday, we have delivered out a combined total of 1,405 import containers: 1,186 by road and 282 via rail. Average truck turn times on both days remained under 30 minutes.	

A friendly reminder to contact Customer Service Team for Late Reveal approvals.	
<b>Productivity</b> – still lower and subject to yard utilisation	
<b>Rail Services</b> – Rail operations have been running as expected.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths are at 70% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 80% utilisation. Yard congestion is expected through till mid-November with several services moving through over the next 7 – 10 days.  Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 60% utilisation. Heavy reveal volumes are expected early next week with 9 PCC vessels expected between Sunday 31 <sup>st</sup> and Sunday 7 <sup>th</sup> Nov. Extensions to free time and any additional storage will not be considered.  Shed 6 infrastructure work is ongoing, please exercise caution. Extensions for free time and any additional storage will not be considered.	
<b>Road Services</b> – Container and Breakbulk R&D are busy. The Bledisloe Truck-grid continues to experience congestion at times but is being managed accordingly, please raise any Health & Safety issues with Multi Cargo directly. R&D service issues must be directed to the Shipping Line and their nominated stevedore. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any traffic related issues.	
<b>Other</b> – COVID-19 controls remain in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Monday 1<sup>st</sup> November 2021.