

# Operational Update: COVID-Level 3

22<sup>nd</sup> October 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status:</b>	
<p><b>Key points:</b> Fergusson terminal operations are busy with yard utilisation currently sitting at 98%. We have a long weekend ahead with Labour Day holiday on Monday and yard utilisation is expected to increase.</p> <p>Over the upcoming Labour weekend, we expect to discharge approx. 5,000 import containers into the yard therefore it is crucial that carriers continue to proactively collect their containers. There are import VBS bookings available in the pool from 2000hrs tonight onwards. On Saturday, bookings are available for the entire day apart from the morning peak times. On Sunday and Monday plenty of bookings are available. Tuesday day shift peak times import VBS slots have all been picked up, but there are slots available from 1530hrs onwards.</p> <p>Strong winds are expected in the Auckland region this weekend with wind gusts reaching over 30 knots. This may impact operations in the container terminal and empty yard if the wind exceeds the safe working limits. Road Alert advisory will be sent out for any stoppage that extends over 15 minutes.</p> <p>POAL will continue to operate 24/7 over the Labour weekend, however on Sunday 24th October, POAL IT Team will be undertaking a system security update 0200hrs to 0700hrs. For further details please refer to our <a href="#">website</a>.</p> <p>Within the Multi-Cargo operations, it has been extremely busy this week for container receivals and deliveries with some very long truck turn times. MC Operations is quite different from the Container Terminal in that the handling of containers on/off port and vessels is managed between 3<sup>rd</sup> party Stevedores and the Shipping Line operating the vessel. POAL is engaged closely with Lines and Stevedores throughout the week to maximise operating hours and opportunities and limit delays. We ask that those affected with any delays please address with the Shipping Line concerned who can take it up with their Stevedore and please continue to keep <a href="mailto:MCOPS@poal.co.nz">MCOPS@poal.co.nz</a> in copy so we can also monitor and address with the parties concerned.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter but running to schedule.	
<b>Container terminal vessels at anchor -</b>	
'Seaspan Vancouver 355S' (CNS): arrived 22/10 berthing 23/10	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – No change. Most berth windows still suspended.</p> <p><b>For the week ending 17th October:</b> The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was <b>1.9 days</b> (last week was 3.9 days). The delay between Updated Arrival and ABT was <b>0.1 days</b> (last week was 0.8 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside &amp; working:</b> 'Conti Cordoba 130S' (PANZ) &amp; 'Maersk Nadi 135W' (SIRIUS)</li> <li>• <b>Berthing 23 October:</b> 'Seaspan Vancouver 355S' (CNS)</li> <li>• <b>Berthing 24 October:</b> 'Warnow Chief KI140A' (CAP)</li> <li>• <b>Berthing 25 October:</b> 'NYK Furano 076S' (NEASIA) &amp; 'MSC Astrid KE137A' (KEX)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	

<b>Labour supply</b> – Currently no issues.	
<b>Yard Capacity</b> – The terminal is 98% utilised today.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 80% utilisation. <b>Empty depot will be open until 1700hrs on Saturday 23<sup>rd</sup> and on Sunday 24<sup>th</sup> from 0700hrs to 1700hrs.</b> There are large numbers of empties to be delivered to the Port over the coming days which will add to the terminal peaking capacity. We having to manage empty flows carefully.	
<b>Road Services</b> – Fergusson R&D operations have been running without delays. On Wednesday and Thursday, we have delivered out a combined total of 1,491 import containers: 1,202 by road and 289 via rail. Wednesday truck turn times have been impacted by IT system issues and peaked at 37 minutes. On Thursday average truck turn times remained under 30 minutes.  A friendly reminder to contact Customer Service Team for Late Receival approvals.	
<b>Productivity</b> – still lower and subject to yard utilisation	
<b>Rail Services</b> – Rail operations have been running as expected.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths will be at 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation and will remain this way for some time. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 60% utilisation. A container vessel is working B3 North Sunday 24 <sup>th</sup> , restricted access to B3 North. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.	
<b>Road Services</b> – Container and Breakbulk R&D are extremely busy, with high volumes being delivered from Jellicoe wharf. The Bledisloe Truck-grid continues to have congestion at times but is being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.	
<b>Other</b> – COVID-19 controls appropriate are in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 27<sup>th</sup> October 2021.