

# Operational Update: COVID-Level 3

18<sup>th</sup> October 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status:</b>	
<p><b>Key points:</b> Fergusson terminal operations are busy with the yard utilisation increasing due to vessel and volume demand.</p> <p>Concerningly, only 336 import containers were uplifted from the port by trucks on Saturday and Sunday last weekend despite multiple VBS bookings available in the pool. This was significantly lower than in the previous two weekends when we delivered out 698 and 904 import containers respectively. We have been continuously stressing the importance of keeping container flows uninterrupted to assist with keeping yard utilisation under 100% and help with overall productivity.</p> <p>As of this morning yard utilisation has crept up to 104% and will increase as we continue to discharge 'CSL Atlantic 739' imports into the yard.</p> <p>From this week we introduce a new process to transfer any import laden containers that dwell at the port for more than 20 days to a storage facility at Nexus Southdown. This will help us to manage the yard as we expect there to be ongoing demand and pressure for at least the remainder of the year. For further details, please refer to this <a href="#">update</a>.</p> <p>A reminder for our Multi-Cargo container customers that <b>0800# number</b> for truck drivers to call when arriving at the Port is now operational. Due to the demand this morning, there have been some delays, but we expect this will improve over the coming days as both 3<sup>rd</sup> Party Stevedores and trucking operators settle into the new process.</p> <p>Sharing a couple of articles from <b>gCaptain</b> to provide further insight to the overall global supply chain congestion caused by weather impacts, rerouted services due to port congestion and wider implications for the supply chain with driver shortages etc.: <a href="#">Containership Traffic Jam in Southeast Asia Worst Since April</a> &amp; <a href="#">Rising Rates and Capacity Problems for Shippers Frustrated by Skipped Port Calls</a></p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter but running to schedule.	
<b>Container terminal vessels at anchor -</b>	
None	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – No change. Most berth windows still suspended.</p> <p><b>For the week ending 17th October:</b> The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was <b>1.9 days</b> (last week was 3.9 days). The delay between Updated Arrival and ABT was <b>0.1 days</b> (last week was 0.8 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside &amp; working:</b> 'Hansa Bitburg 2119' (ANL TTZ) &amp; 'CSL Atlantic 739' (NZZ)</li> <li>• <b>Berthing 19 October:</b> 'Conti Cordoba 130S' (PANZ)</li> <li>• <b>Berthing 20 October:</b> 'Maersk Nadi 135W' (SIRIUS)</li> <li>• <b>Berthing 21 October:</b> 'Seaspan Vancouver 355S' (CNS)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	
<b>Labour supply</b> – Currently no issues.	

<b>Yard Capacity</b> – The terminal is 104% utilised today.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 54% utilisation. There are large numbers of empties to be delivered to the Port over the coming days which will add to the terminal peaking capacity. We having to manage empty flows carefully.	
<b>Road Services</b> – on Friday we delivered out 524 import containers by road and 129 by rail. Average truck turn times on Friday remained under 20 minutes. During the weekend a combined total of 336 import containers were uplifted from the port by road and 148 by rail. Weekend average truck turn times have not exceeded 30 minutes.  For Late Reveal approvals please apply through Customer Service Team.	
<b>Productivity</b> – still lower and subject to yard utilisation	
<b>Rail Services</b> – Rail operations have been running as expected. Note, KiwiRail Southdown have advised of some Casual Contacts to some of their staff over the weekend which could impact operations at Southdown Terminal for the next week. We will monitor closely.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths will be at 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation and will remain this way for some time. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 100% utilisation. A container vessel will be working B3 north Friday. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.	
<b>Road Services</b> – Container and Breakbulk R&D are extremely busy, with high volumes being delivered from Jellicoe wharf. The Bledisloe Truck-grid continues to have congestion at times but is being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.	
<b>Other</b> – COVID-19 controls appropriate are in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Wednesday 20<sup>th</sup> October 2021.