

Operational Update: COVID-Level 3

15th October 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Overall status:	
<p>Key points: Fergusson terminal operations continue to run well.</p> <p>We are however concerned with lack of VBS booking uptake for the weekend. With yard utilisation currently sitting at 91% and rising as we continue to discharge imports into the Terminal, by Monday the yard will be heavily congested. In the next few days, we are expecting to receive approx. 5,500 import containers into the yard. We appreciate all efforts to maximise weekend and off-peak movements to help us manage the demand and reduce congestion. There are plenty of bookings both import and export in the pool for today and the remainder of the weekend. For Monday day shift, most bookings have been picked up at this stage. We are expecting the start of next week to remain congested and busy with the high container exchanges and bunching of vessel arrivals.</p> <p>A reminder for our Multi-Cargo container customers that from Monday 18th October we will initiate the 0800# calling number for truck drivers to call when arriving at the Port. We already have a similar process in place at the Container Terminal to help aide in managing social distances and maintaining strict COVID-19 Delta protocols. Thanks to the trucking community and Multi-Cargo 3rd Party Stevedores for working with us to achieve this outcome.</p>	
Marine Services	
All shifts covered. Pilot times may alter but running to schedule.	
Container terminal vessels at anchor -	
None	
Container Terminal Operations	
<p>Berth windows and vessel schedules – No change. Most berth windows still suspended.</p> <p>For the week ending 10th October: The delay between ‘scheduled arrival’ and ‘actual berthing time’ (ABT) was 3.9 days (last week was 4.1 days). The delay between Updated Arrival and ABT was 0.8 days (last week was 0.7 days).</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently alongside & working: ‘Maine Trader 035’ (NZS) & Moana Chief 4337’ (PACCOS) • Berthing later today: ‘Maersk Garonne 125S’ (NEASIA) • Berthing 17 October: ‘Hansa Bitburg 2119’ (ANL TTZ) & ‘CSL Atlantic 739’ (NZS) • Berthing 18 October: ‘Conti Cordoba 130S’ (PANZ) <p>We will keep the website updated with the most current information.</p>	
Labour supply – Currently no issues.	
Yard Capacity – The terminal is 91% utilised today and will fill over the weekend.	
Link/On-dock Empty Container Depot – Link facility is at 55% utilisation. There are large numbers of empties to be delivered to the Port over the coming days which will add to the terminal peaking capacity. We having to manage empty flows carefully.	
<p>Road Services – Fergusson R&D operations have been running well. On Wednesday and Thursday, we delivered out just under 1,000 import containers by road and just under 235 import containers by rail. Average truck turn times across both days remained under 20 minutes.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>	

Productivity – still lower but improving based on yard utilisation	
Rail Services – Rail operations have been running as expected.	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths will be at 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation and will remain this way for some time. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 100% utilisation. A container vessel will be working B3 north Friday. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.	
Road Services – Container and Breakbulk R&D are still busy, with high Breakbulk volumes being delivered from Jellicoe wharf. The Bledisloe Truck-grid continues to have some congestion at times but is being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.	
Other – COVID-19 controls appropriate are in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Monday 18th October 2021.