

Operational Update: COVID-Level 3

27th September 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status:		
<p>Key points: It was a challenging weekend due to high yard utilisation, large import discharges and empty evacuations with the demand carrying over into this week. Yard congestion is expected to be challenging throughout this week which will have an impact on overall productivity. We request that carriers please utilise 24/7 access to the port to uplift as many import containers as possible before the weekend.</p>		
Marine Services		
All shifts covered. Pilot times may alter but generally running to schedule.		
Container terminal vessels at anchor -		
None		
Container Terminal Operations		
<p>Berth windows and vessel schedules – No change. Most berth windows are suspended. Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently alongside & working: ‘Antwerp Bridge 199’ (NZS) & ‘Cali KE134A’ (KEX) • Berthing 28 September: ‘OOCL Busan 466S’ (CNS) • Berthing 29 September: ‘Moana Chief 4333’ (PACCOS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Currently no issues.		
Yard Capacity – The terminal is 111% utilised today with continued high laden import and export empty volumes in the yard. Average container dwell time at the terminal so far for September is 2.7 days for imports and 4.9 days for exports.		
Link/On-dock Empty Container Depot – Link facility is at 69% utilisation. Due to Terminal yard utilisation, we are needing to manage empty flows carefully.		
<p>Road Services – over the past three days we have delivered out 1,372 import containers via road and 314 import containers via rail. 647 import containers were uplifted on Friday with average truck turn times of 40 minutes. Weekend R&D operations ran well with 725 import containers delivered to trucks and average truck turn times under 21 minutes across both days.</p> <p>For Late Reveal approvals please apply through Customer Service Team</p>		
Productivity – still lower than normal due to yard congestion, but improving		
Rail Services – Rail operations are running as expected.		
Other –		
Multi-Cargo Operations		
<p>Berth and Yard Capacity – Container/Bulk berths are at 80% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 60% utilisation but will increase again throughout the week.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 70%, volumes will increase again over the week. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>		

Road Services – Container and Breakbulk R&D are busy, with high Breakbulk volumes being delivered from Jellicoe wharf. The Bledisloe Truck-grid continues to have some congestion at times but is being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas and any subsequent issues.	
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Other – COVID-19 controls appropriate for alert Level 4 are in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.	
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Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 29th September 2021.