

Operational Update: COVID-Level 3

22nd September 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

Overall status:	
<p>Key points: As per NZ Government instruction, the Auckland region has now moved to alert Level 3. Ports of Auckland will continue to operate under the Level 4 controls for the foreseeable future to protect our people, our visitors, and the supply chain.</p> <p>Yard utilisation is 90% and will increase as we are expecting to receive approx. 7,000 import containers into the yard between now and Monday. Can transport companies please discuss timely clearances with importers and utilise 24/7 access to the port to uplift import containers.</p> <p>Pavement remediation in the terminal will resume from Thursday 23rd September. This will reduce yard capacity, but the work must go ahead to ready the yard for Automation restart.</p> <p>Customers should be aware that we are seeing an increasing frequency of delays to vessel schedules caused by congestion and weather events offshore. When managing our own long term berth plan, as attached to today's Port-wide update, there are increased vessels suffering delays and an elevated level of bunching of services (with shorter) periods of frequency. Please be mindful when planning for your cargo arrivals and be prepared to ongoing changes to expected arrivals. We know we have shared several articles regarding congestion on the US West Coast. Here is yet another that continues to highlight the build-up that can happen at Ports when there is heavy demand, bunching of vessels out of schedule or impact to operations because of COVID, weather events etc.</p>	
Marine Services	
All shifts covered. Pilot times may alter but generally running to schedule.	
Container terminal vessels at anchor -	
None	
Container Terminal Operations	
<p>Berth windows and vessel schedules – No change. Most berth windows are suspended.</p> <p>For the week ending 19th September: The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was 5.6 days (last week was 3.9 days). The delay between Updated Arrival and ABT was 0 days (last week was 0 days). Several vessels are delayed due to weather, congestion at other ports, plus strike action and COVID-related closures in some Australian ports.</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently alongside & working: 'Kota Lembah LEM195' (NZS) & 'Toronto Trader 115W' (N2A) • Berthing 22 September: 'NYK Futago 078S' (NEASIA) • Berthing 23 September: 'Moana Chief 4331' (PACCOS) <p>We will keep the website updated with the most current information.</p>	
Labour supply – Currently no issues.	
Yard Capacity – The terminal is 90% utilised today due to high number of empties loaded over last week and delay to vessels due. Average container dwell time at the terminal so far for September is 2.8 days for imports and 4.9 days for exports.	
Link/On-dock Empty Container Depot – Link facility is at 72% utilisation. It is a constant balancing task for us to manage Terminal and Link yard capacity to optimise operations. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	

<p>Road Services – on Wednesday and Thursday we delivered out a combined total of 1,057 import containers via road and over 268 import containers via rail. Average truck turn times have not exceeded 32 minutes across both days.</p> <p>Today's R&D operations are running well. For Late Receival approvals please apply through Customer Service Team.</p>	
<p>Productivity – still lower than normal due to yard congestion, but improving</p>	
<p>Rail Services – Rail operations are running as expected.</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at approx. 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 70% utilisation. Volumes to increase again from end of this week.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 50%, volumes to increase from Thursday. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered.</p>	
<p>Road Services – Container and Breakbulk R&D are busy. The Bledisloe Truck-grid has been congested but being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.</p>	
<p>Other – COVID-19 controls appropriate for alert Level 4 are in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Friday 24th September 2021.