

Operational Update: COVID-Level 4

20th September 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
<p>Key points: Fergusson terminal operations have been running well.</p> <p>This morning yard capacity is at 84%. Only 26% of containers in the yard are imports, the rest are export laden, empty as well as tranship containers.</p> <p>This week vessel operations are expected to be busy due to several vessels arriving late due to delays in other ports and bad weather conditions. This will affect yard utilisation which is expected to reach 100% as the week progresses.</p> <p>A reminder that from Tuesday 21st September 0700 hours the 0800 number will become available for container truck drivers who are processed via Multi Cargo Road Office. The process will be like that at Fergusson. For more details, please refer to this update.</p> <p>We will find out later today if Auckland goes to Level 3 this week. If it does, pavement remediation in the terminal will resume from Thursday 14th September. This will reduce yard capacity, but the work must go ahead to ready the yard for Automation restart.</p> <p>Regardless of whether we are at L3 or L4, port operations will continue with the same safety protocols in place, to protect our people, our visitors and the supply chain.</p>	
Marine Services	
All shifts covered. Pilot times may alter but generally running to schedule.	
Container terminal vessels at anchor -	
'Mate 124S' (PANZ): arrived 20/09 departing 20/09	
Container Terminal Operations	
<p>Berth windows and vessel schedules – No change. Most berth windows are suspended.</p> <p>For the week ending 19th September: The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was 5.6 days (last week was 3.9 days). The delay between Updated Arrival and ABT was 0 days (last week was 0 days). Several vessels are being delayed elsewhere due to congestion at other Ports, strike action in some ports in Australia and weather.</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Currently alongside & working: 'Rotterdam Bridge 397' (CNS), 'Louise 359S' (CNS) & 'Maersk Nadi 131W' (SIRIUS) • Berthing 20 September: 'Mate 124S' (PANZ) • Berthing 21 September: 'Kota Lembah LEM195' (NZS) • Berthing 22 September: 'Toronto Trader 115W' (N2A) <p>We will keep the website updated with the most current information.</p>	
Labour supply – Currently no issues.	
Yard Capacity – The terminal is 84% utilised today due to high number of empties loaded over last week and delay to vessels due. Average container dwell time at the terminal so far for September is 2.8 days for imports and 4.9 days for exports.	
Link/On-dock Empty Container Depot – Link facility is at 65% utilisation. It is a constant balancing task for us to manage Terminal and Link yard capacity to optimise operations. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	

<p>Road Services – over the past three days 601 import containers have been delivered out via road and 250 import containers via rail. 356 import containers were uplifted on Friday with average truck turn times of 16 minutes. Weekend R&D operations ran well with 245 with average truck turn time not exceeding 18 minutes. Low number of delivered containers can be attributed to lesser number of import containers available for uplift due to delayed vessels arrival.</p> <p>Today R&D Operations are running well. For Late Receivals please contact Customer Service Team.</p>	
Productivity – still lower than normal due to yard congestion, but improving	
Rail Services – Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at approx. 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. Volumes remain high.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 70%. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for free time and any additional storage will not be considered</p>	
<p>Road Services – Container and Breakbulk R&D are busy. The Bledisloe Truck-grid has been congested but being managed accordingly, please raise any issues with Multi Cargo directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.</p>	
<p>Other – COVID-19 controls appropriate for alert Level 4 are in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on Wednesday 22nd September 2021.