

# Operational Update: COVID-Level 4

1<sup>st</sup> September 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status:</b>	
<p><b>Key points:</b> Welcome to the 1<sup>st</sup> day of spring, half-way through Level 4 in Auckland (hopefully) and down to Level 3 for the most. It is an extremely challenging time for everyone and we appreciate everyone's efforts to strictly abide by the COVID protocols, as together we fight to stop the spread of COVID.</p> <p>Terminal operations have run reasonably well over the last few days considering some of the operational impacts caused by adverse weather conditions. Thanks to the trucking industry for working with us through some of these disruptions outside our control.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter but generally running to schedule.	
<b>Container terminal vessels at anchor -</b>	
<b>None</b>	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – No change. Most berth windows are suspended.</p> <p><b>For the week ending 29th August:</b> The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was <b>5.1 days</b>. This was primarily vessels advertised ETA not aligned with the actual berthing time due to delays at other Ports. Throughout the week, we had no vessels at anchor. The delay between Updated Arrival and ABT was 0.2 day.</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> 'Seaspan Hannover 129W' (SIRIUS) &amp; 'Kalliroe 014S' (BAE)</li> <li>• <b>Berthing later today:</b> 'Hansa Bitburg 2115' (ANL TTZ)</li> <li>• <b>Berthing 2 September:</b> 'Moana Chief 4325' (PACCOS)</li> <li>• <b>Berthing 3 September:</b> 'Maine Trader 033' (NZZ)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	
<b>Labour supply</b> – Good, given current circumstances. There continues to be variability in labour supply because of people needing to isolate as places of interest and cases evolve which remains an ongoing risk to operations. Staff testing and vaccination rates are good.	
<b>Yard Capacity</b> – The terminal is 85% utilised today. Import volume continues to flow in and out of the terminal and we continue to experience high but volatile demand for export empty evacuations. Average container dwell time at the terminal for the month of August was 2.5 days for imports and 6.1 days for exports. The latter negatively impacting on our higher yard utilisation and productivity for the month.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at 67% utilisation. It is a constant balancing task for us to manage Terminal and Link yard capacity to optimise operations. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<p><b>Road Services</b> – on Monday and Tuesday we delivered out a combined total of 1,153 import containers via road and 272 import containers via rail. Due to high yard utilisation average truck turn times have been sitting on a higher side – 45 minutes on Monday and 40 minutes on Tuesday.</p> <p>R&amp;D operations today are heavy. For Late Reveal approvals please apply through Customer Service Team.</p>	
<b>Productivity</b> – still lower than normal.	

<b>Rail Services</b> – Rail operations are running as expected.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths are currently at approx 90% utilisation again today. Jellicoe and Freyberg container and breakbulk yards are currently at 90% utilisation. Volumes remain high. POAL/MC Ops team request all efforts for key stakeholders to resource for the swift delivery of cargo within its permitted free time. Extensions for freetime and any additional storage will not be considered.  Captain Cook, Marsden, Bledisloe yards and the CHF are currently at 5% but will increase to 90% between Thursday and Sunday and likely ongoing.	
<b>Road Services</b> – Container and Breakbulk R&D are busy. The Bledisloe Truck-grid has been congested but being managed accordingly, please raise any issues with MC directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.	
<b>Other</b> – COVID-19 controls appropriate for alert Level 4 are back in place. Masks <b>must</b> be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not physically approach Ports of Auckland staff or people from other organisations, please respect and maintain safe social distancing.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) .The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be on Friday 3<sup>rd</sup> September 2021.