

Operational Update: COVID-Level 4

30th August 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
Key points: Fergusson Terminal has been running well throughout the weekend and today. We share the attached article via gCaptain produced by Bloomberg, commenting on 'World's Supply Chain Problem keeps getting worse. Its not a new storyline but continues to bring reality to the situation we are all in.'	
Marine Services	
All shifts covered. Pilot times may alter but generally running to schedule.	
Container terminal vessels at anchor -	
'Seaspan Hannover 129W' (SIRIUS): arrival at anchor 29/08 berthing 31/08	
Container Terminal Operations	
Berth windows and vessel schedules – No change. Most berth windows are suspended. For the week ending 29th August: The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was 5.1 days . This was primarily vessels advertised ETA not aligned with the actual berthing time due to delays at other Ports. Throughout the week, we had no vessels at anchor. The delay between Updated Arrival and ABT was 0.2 day. Vessels scheduled to arrive over the next few days (note: times may change): <ul style="list-style-type: none"> • Alongside and working: 'Navios Miami 160S' (NEASIA) • Berthing 31 August: 'Seaspan Hannover 129W' (SIRIUS) & 'Kalliroe 014S' (BAE) • Berthing 1 September: 'Hansa Bitburg 2115' (ANL TTZ) We will keep the website updated with the most current information.	
Labour supply – Good, given current circumstances. There has been some impact because of people needing to isolate and this remains a risk to operations. Staff testing and vaccination rates are good.	
Yard Capacity – The terminal is 92% utilised today. High utilisation is caused by large import discharges and high volumes of empties, affecting productivity. Average container dwell time at the terminal for August is currently 2.2 days for imports and 5 days for exports.	
Link/On-dock Empty Container Depot – Link facility is at 65% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. With the strong demand for export empties as well as import demand and balancing the needs of everyone in the current lockdown, we are reviewing our planning processes to better 'stage' the timely delivery of empties to the terminal to meet vessel working times. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
Road Services – Between Friday and Sunday we delivered out 1,408 import containers via road and 336 import containers via rail. 802 import containers were uplifted on Friday with average truck turn times of 21 minutes. Weekend R&D operations ran well with 606 import containers delivered to trucks and average truck turn times under 30 minutes across both days. R&D operations today are heavy but steady. There are VBS bookings available in the pool for off peak times. For Late Reveal approvals please apply through Customer Service Team.	
Productivity – still lower than normal.	
Rail Services – Rail operations are running as expected.	
Other –	

Multi-Cargo Operations

Berth and Yard Capacity – Container/Bulk berths are currently still at approx. 75% utilisation again today. Jellicoe and Freyberg container and breakbulk yards are currently at 90% utilisation, but with notable bulk ops @ Freyberg continuing throughout this week. Volumes still remain high, therefore POAL and MC implore all to resource for the swift delivery of cargo within its permitted free time and are not in a position to entertain any additional storage.

Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 30% utilisation & will continue to remain fairly low for the next few days.

Road Services – Container and Breakbulk R&D are busy. The Bledisloe Truck-grid has been congested but is being managed accordingly, please raise any issues with MC directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.

Other – COVID-19 controls appropriate for alert Level 4 are back in place. Masks **must** be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not approach Ports of Auckland staff or people from other organisations.

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be on 1st September 2021.