

Operational Update: COVID-Level 4

27th August 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
<p>Key points: Fergusson Terminal has been running reasonably well. Yard utilisation today is 95% which is high ahead of the weekend. Between now and Tuesday we will receive approximately 3,500 imports into the yard, which will increase yard utilisation further unless import containers are promptly uplifted. Please make every effort to do so. There are plenty of VBS bookings in the pool for import pickups on Saturday after 1100, any time of the day on Sunday and on Monday after 1500.</p> <p>Yesterday we launched an 0800 number for truck drivers so they don't need to get out of their trucks at the port. This reduces the risk to drivers, their families, trucking companies and the supply chain. So far, the feedback from the transport community on the 0800 number has been overwhelmingly positive. Next week the pre-gate kiosks will be turned off leaving only the 0800 number for processing trucks at Fergusson terminal. We will send a separate advisory once the changeover day is confirmed.</p> <p>A reminder that on Monday 30 August, Fergusson Container Terminal will stop R&D and vessel operations from 0145 hours until 0500 hours to mark the anniversary of the passing of Amo Kalati and Laboom Dyer. Trucks will not be serviced during this time. Last truck will be processed at 0059 hours (0030 hours VBS bookings). Road operations will resume from 0500 hours. Vessel operations will re-start at 0700 hours.</p> <p>Sharing an article from Splash 24/7. The number of ships at anchor waiting for a berth at America's two largest box ports hit a new record with more than 40 ships now forming queues further and further away from the terminals at Los Angeles and Long Beach.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container terminal vessels at anchor -	
None	
Container Terminal Operations	
<p>Berth windows and vessel schedules – No change. Most berth windows suspended.</p> <p>For the week ending 22nd August: The delay between 'scheduled arrival' and 'actual berthing time' (ABT) was 1.2 days. The delay between Updated Arrival and ABT is still 0.9 day.</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Alongside and working: 'Majd FC128A' (CAP) & 'CSL Atlantic 737' (NZS) • Berthing 28 August: 'Hansa Offenburg 2115' (ANZ TTZ) & 'Navios Miami 160S' (NEASIA) • Berthing 31 August: 'Seaspan Hannover 129W' (SIRIUS) & 'Kalliroe 014S' (BAE) <p>We will keep the website updated with the most current information.</p>	
Labour supply – Good, given current circumstances. There has been some impact because of people needing to isolate but this is easing. Staff testing and vaccination rates are good.	

Yard Capacity – The terminal is 96% utilised today. High utilisation is caused by large import discharges and high volumes of empties, effecting productivity. Average container dwell time at the terminal for August is currently 2.2 days for imports and 5 days for exports.	
Link/On-dock Empty Container Depot – Link facility is at 86% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. With the strong demand for export empties as well as import demand and balancing the needs of everyone in the current lockdown, we are reviewing our planning processes to better 'stage' the timely delivery of empties to the terminal to meet vessel working times. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
Road Services – on Wednesday and Thursday we delivered out a combined total of 1,233 import containers via road and 248 import containers via rail. Average truck turn times across both days have not exceeded 37 minutes. R&D operations today are running very well. There are plenty of VBS bookings in the pool for import pickups on Saturday after 1100, any time of the day on Sunday and on Monday after 1500. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still lower than normal.	
Rail Services – Rail operations are running as expected.	
Other –	

Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are currently at 75% utilisation again today. Jellicoe and Freyberg container and breakbulk yards are currently at 60% utilisation, but with notable bulk ops @ Freyberg continuing throughout the weekend. Volumes still remain high, therefore POAL and MC implore all to resource for the swift delivery of cargo within its permitted free time and are not in a position to entertain any additional storage. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 40% utilisation & will remain fairly low for the next few days.	
Road Services – Container and Breakbulk R&D is still fairly busy, along with bulk transporters as mentioned above continuing steadily this weekend. The Bledisloe Truck-grid has been congested but being managed accordingly, please raise any issues with MC directly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. Please ensure all Port users have & are wearing appropriate COVID masks/PPE.	
Other – COVID-19 controls appropriate for alert Level 4 are back in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not approach Ports of Auckland staff, or people from other organisations.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be Monday 30th August 2021.