

Operational Update: COVID-Level 4

20th August 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status:	
<p>Key points: As of this morning yard utilisation is sitting at 86%. R&D ran well last night with no significant delays.</p> <p>We expect busy R&D operations this weekend. There are very few VBS bookings left today, Saturday has some off-peak slots available and there are plenty of slots on Sunday. Monday bookings are going fast. Please use weekend slots if possible, to reduce terminal congestion.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container terminal vessels at anchor -	
None	
Container Terminal Operations	
<p>Berth windows and vessel schedules – No change. Most berth windows suspended.</p> <p>For the week ending 15 Aug: The delay between ‘scheduled arrival’ and ‘actual berthing time’ (ABT) was 3.1 days. The delay between Updated Arrival and ABT is still 0.2 days.</p> <p>Vessels scheduled to arrive over the next few days (note: times may change):</p> <ul style="list-style-type: none"> • Alongside and working: ‘Moana Chief 4321’ (PACCOS), ‘Maersk Nadi 127W’ (SIRIUS) & ‘Xin Zhang Zhou 045S’ (CNS) • Berthing 21 August: ‘Bomar Resilient FC129A’ (CAP) • Berthing 22 August: ‘Atout 138S’ (BAE) • Berthing 24 August: ‘NYK Furano 075S’ (NEASIA) <p>We will keep the website updated with the most current information.</p>	
<p>Labour supply – Still good, but lockdown is likely to impact on labour supply as more people are required to isolate. This issue could affect the whole supply chain. We are reviewing our operations to prepare for this eventuality.</p>	
<p>Yard Capacity – The terminal is 86% utilised today. High utilisation is caused by large import discharges and high volumes of empties, effecting productivity. Average container dwell time at the terminal for August is currently 2.2 days for imports and 5 days for exports.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at 90% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>	
<p>Road Services – on Thursday we delivered 626 import containers via road and 120 import containers via rail. R&D operations today are running well. Carriers, please manage your time of arrival at the Terminal carefully to limit or eliminate truck grid congestion. Please note we have now adjusted VBS slots to compensate for the extended shift changeovers.</p>	
<p>Productivity – still lower than normal.</p>	

Rail Services – Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are currently at 90% utilisation today with vessels on every available berth & continuing throughout the weekend. Jellicoe and Freyberg container and breakbulk yards are currently at 90% utilisation. We are expecting an extremely busy period over the next fortnight, so we implore all to resource for the swift delivery of cargo within its permitted free time. We cannot entertain any additional storage. Captain Cook, Marsden, Bledisloe yards and the CHF are currently at 90% utilisation & will increase to capacity over the weekend. We also have a conventional vessel on B2 today thru Sunday for container loading ops only & will be receiving containers to Bledisloe for this.	
Road Services – Container and Breakbulk R&D is still very busy, along with bulk transporters continuing steadily this week. The Bledisloe truck grid is congested but being managed accordingly. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.	
Other – COVID-19 controls appropriate for alert Level 4 are back in place. Masks must be worn on port and all visitors should use N95 masks if available as they are more effective against the Delta variant. Always stay two metres away from all other people. Do not approach Ports of Auckland staff, or people from other organisations.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or please email driverassist@poal.co.nz.

Next update will be Monday 23rd August 2021.