

Operational Update:

9th August 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
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Overall status		
<p>Key points: Fergusson R&D operations have run well throughout the weekend. Vessel operations experienced some delays due to the strong winds. More bad weather has been forecasted for Auckland today.</p> <p>Please note some container vessel arrivals are being affected by delays at other ports. Please continue to monitor this update and our long-term berth plan.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
None		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 8th August the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 1.4 days and when comparing updated vessel ETA to ABT was 0.2 days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: ‘Seasmile 039S’ (NZS) • Berthing 10 August: ‘Debussy 122S’ (PANZ) • Berthing 12 August: ‘Moana Chief 4319’ (PACCOS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – We are continuing to recruit and train staff to meet ongoing operational demands.		
Yard Capacity – As of today, the main terminal is approx. 73% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July was 2.6 days for Imports and 5.0 days for exports.		
Link/On-dock Empty Container Depot – Link facility is at approx. 40% utilisation. Empty export demand profile remains strong for future vessels. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		
Road Services – Between Friday and Sunday we delivered out 778 import containers via road and 157 import containers via rail. 534 import containers were uplifted on Friday with average truck turn times of 23 minutes. Weekend R&D operations ran well with 244		

import containers delivered to trucks and average truck turn times of 15 minutes across both days. Lower than usual number of delivered import containers can be attributed to a low number of import containers in the yard. R&D operations today are running well. There are VBS bookings available in the pool for off peak hours after 1500.	
For Late Receival approvals please apply through Customer Service Team.	
Productivity – still lower than normal.	Yellow
Rail Services – Rail operations are running as expected.	Green
Other –	
Multi-Cargo Operations	Yellow
Berth and Yard Capacity – Container/Bulk berths are currently at 80% utilisation today but will increase to 100% from 10 th August. Jellicoe and Freyberg container and breakbulk yards are currently at 60% utilisation, but again will increase to capacity by the end of the week.	Yellow
POAL is not in a position to entertain any additional storage and encourage all parties to resource for the swift delivery of cargo within its permitted free time.	
Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 25% utilisation with 1 PCC vessel currently discharging. Yards will increase to capacity by this coming weekend	
Road Services – Container and Breakbulk R&D is still very busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.	Red
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	Green

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 11th August 2021.