

# Operational Update:

6<sup>th</sup> August 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<p><b>Key points:</b> Fergusson R&amp;D and Terminal operations have been running well over the last 2 days and at present average truck turn times are not exceeding 13 minutes.</p> <p>Ahead to the weekend, there are plenty of VBS bookings in the pool Friday to Monday – both import and export slots.</p> <p>We have received a weather update forecasting high winds on Monday 9 August for Auckland. We will send a separate advisory, if weather conditions deteriorate and operations need to cease in line with our Safety Operating protocol.</p> <p>Sharing an interesting <a href="#">article</a> on how lockdowns in China and Vietnam are affecting the global supply chain, including the car trade.</p>		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container terminal vessels at anchor -</b>		
None		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 1<sup>st</sup> August the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was <b>4.1</b> days and when comparing updated vessel ETA to ABT was <b>0.3</b> days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> -</li> <li>• <b>Berthing 6 August:</b> ‘Hansa Bitburg 2113’ (ANL TTZ)</li> <li>• <b>Berthing 7 August:</b> -</li> <li>• <b>Berthing 8 August:</b> ‘Seasmile 039S’ (NZS) &amp; ‘MSC Shahar FC126A’</li> <li>• <b>Berthing 9 August:</b> -</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>		
<b>Labour supply</b> – We are continuing to recruit and train staff to meet ongoing operational demands.		
<b>Yard Capacity</b> – As of today, the main terminal is approx. 74% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July was 2.6 days for Imports and 5.0 days for exports.		

<b>Link/On-dock Empty Container Depot</b> – Link facility is at approx. 48% utilisation. Empty export demand profile remains strong. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<b>Road Services</b> – on Wednesday and Thursday we delivered out a combined total of 1,256 import containers via road and 189 import containers via rail. Average truck turn times across both days have not exceeded 23 minutes, with current average turn time not exceeding 13 minutes.  R&D operations today are running very well. We ask Carriers to ensure their timed arrivals to the Terminal are managed more carefully to ensure we limit truck grid congestion please. Looking ahead to the weekend and Monday, there are plenty of VBS bookings in the pool Friday to Monday – both import and export slots. For Late Reveal approvals please apply through Customer Service Team.	
<b>Productivity</b> – still lower than normal.	
<b>Rail Services</b> – Rail operations are running as expected.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths are currently at 5% utilisation today and will increase to 100% by Tuesday 10 August and remain at 100% for at least a fortnight. Jellicoe and Freyberg container and breakbulk yards are currently at 5% utilisation but will increase to 100% by Tuesday 10 August. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 70% utilisation with 1 PCC vessel currently discharging and another due on Sunday.	
<b>Road Services</b> – Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.	
<b>Other</b> - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met. POAL and MC are not in a position to entertain any additional storage and implore all to resource for the swift delivery of cargo within its permitted free time.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Monday 9<sup>th</sup> August 2021.