

# Operational Update:

4<sup>th</sup> August 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<p><b>Key points:</b> Fergusson R&amp;D and Terminal operations have run well on Monday and Tuesday with exception of Tuesday night when vessel and road operations were suspended from 0200hrs to 0800hrs due to adverse weather conditions.</p> <p>We have received a number of ongoing enquiries from exporters as to why POAL is imposing 'caps' to vessel exchanges at the Container Terminal. We wish to advise that the only limitation we apply to a vessel's container exchange is the total number of moves a vessel can do during its expected time at the Port. We are currently using the same exchange sizes that we had in place with Lines <u>prior</u> to suspension of the berth windows in September 2020 so that we can with the Lines plan time in port and onward schedules. It is up to the Lines to decide how the vessels exchange is made up, balancing import demand with export and empty evacuation needs. If you have any questions related to export cargo acceptance then please follow up with your respective Shipping Line, but please note it is not a stipulation of POAL as to whether it is an empty or a laden export load move.</p> <p>We ask Carriers to please manage their arrival times to the Terminal for their booking windows so that they are not parked in the truck park for long periods of time waiting for their booking window to open. It merely takes up valuable truck grid capacity and restricts those other Carriers from accessing the Terminal on their booked windows.</p>		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container terminal vessels at anchor -</b>		
None		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 1<sup>st</sup> August the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was <b>4.1</b> days and when comparing updated vessel ETA to ABT was <b>0.3</b> days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> 'San Pedro 001S' (RTW) &amp; 'Northern Guild 351S' (CNS)</li> <li>• <b>Berthing 5 August:</b> 'Moana Chief 4317' (PACCOS)</li> <li>• <b>Berthing 6 August:</b> 'Hansa Bitburg 2113' (ANL TTZ)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>		
<b>Labour supply</b> – We are continuing to recruit and train staff to meet ongoing operational demands.		

<b>Yard Capacity</b> – As of today, the main terminal is approx. 67% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July was 2.6 days for Imports and 5.0 days for exports.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at approx. 55% utilisation. Empty export demand profile remains strong. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<b>Road Services</b> – on Monday and Tuesday we delivered out a combined total of 1,311 import containers via road and 229 import containers via rail. Average truck turn times across both days have not exceeded 30 minutes.  R&D operations today are running well. We ask Carriers to ensure their timed arrivals to the Terminal are managed more carefully to ensure we limit truck grid congestion please.  For Late Reveal approvals please apply through Customer Service Team.	
<b>Productivity</b> – still lower than normal.	
<b>Rail Services</b> – Rail operations are running as expected.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths are currently at 100% utilisation today and will remain that way for the week. Jellicoe and Freyberg container and breakbulk yards are currently at 50% utilisation. Captain Cook, Marsden, Bledisloe yards and the CHF are currently at 90% utilisation with 1 PCC vessel currently discharging and another due in this evening.	
<b>Road Services</b> – Bulk transporters are busy this week, along with Container and Breakbulk R&D continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.	
<b>Other</b> - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Friday 6<sup>th</sup> August 2021.