

Operational Update:

2nd August 2021

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
Overall status					
<p>Key points: Fergusson R&D and Terminal operations have run well throughout the weekend.</p> <p>We ask Carriers to please manage their arrival times to the Terminal for their booking windows so that they are not parked in the truck park for long periods of time waiting for their booking window to open. It merely takes up valuable truck grid capacity and restricts those other Carriers from accessing the Terminal on their booked windows.</p>					
Marine Services					
All shifts covered. Pilot times may alter, but generally running to schedule.					
Container terminal vessels at anchor -					
None					
Container Terminal Operations					
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 1st August the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 4.1 days and when comparing updated vessel ETA to ABT was 0.3 days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: ‘San Pedro 001S’ (RTW) • Berthing 2 August: ‘Synergy Keelung 120S’ (PANZ) • Berthing 3 August: ‘Northern Guild 351S’ (CNS) <p>We will keep the website updated with the most current information.</p>					
<p>Labour supply – We are pleased to report that our request to recruit five crane operators from overseas has been approved. This approval, and the significant amount of training and upskilling currently underway with our own staff, will help lift our performance.</p>					
<p>Yard Capacity – As of today, the main terminal is approx. 79% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July was 2.6 days for Imports and 5.0 days for exports.</p>					
<p>Link/On-dock Empty Container Depot – Link facility is at approx. 48% utilisation. Empty export demand remains strong with an extra-loader in Port loading empties, so we are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>					
<p>Road Services – Between Friday and Sunday we delivered out just over 1,207 import containers via road and 284 import containers via rail. 710 import containers were uplifted on Friday with average truck turn times of 18 minutes. Weekend R&D operations</p>					

ran really well with 497 import containers delivered to trucks and average truck turn times of 15 minutes across both days. R&D operations today are running well. There are VBS bookings available in the pool for off peak hours after 1500. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still lower than normal.	
Rail Services – Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation today and will remain that way for the weekend. Jellicoe and Freyberg container and breakbulk yards are currently at 75% utilisation. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 90% utilisation with 1 PCC vessel currently discharging and another due in this evening.	
Road Services – Container and Breakbulk R&D is still busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.	
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 4th August 2021.