

# Operational Update:

23<sup>rd</sup> July 2021

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Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<p><b>Key points:</b> Fergusson R&amp;D operations are running well.</p> <p>Container Chain VBS was implemented from Monday 19<sup>th</sup> July and after some initial challenges and changes to some of the business rules it's been encouraging to see a more consistent flow of trucks throughout the week. Thanks again to the trucking community for working with us on this significant change.</p>		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container terminal vessels at anchor -</b>		
None		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 18<sup>th</sup> July the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 1.6 days and when comparing updated vessel ETA to ABT was 0.7 days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> 'Kalliroe 013S' (BAE)</li> <li>• <b>Arriving later today:</b> 'Moana Chief 4313' (PACCOS)</li> <li>• <b>Berthing 24 July:</b> 'Nefeli 2111' (ANL TTZ)</li> <li>• <b>Berthing 25 July:</b> 'Neokastro 083S' (NEASIA)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>		
<b>Labour supply</b> – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.		
<b>Yard Capacity</b> – As of today, the main terminal is approx. 88% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July is 2.7 days for Imports and 5.4 days for exports.		
<b>Link/On-dock Empty Container Depot</b> – Link facility is at approx. 75% utilisation. Empty export demand is strong, so we are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		
<b>Road Services</b> – on Wednesday and Thursday we delivered out a combined total of 1,146 import containers via road and over 281 import containers via rail. Average truck turn times fluctuated between 27 minutes on Wednesday and 34 minutes on Thursday.		

<p>Today's R&amp;D operations are running well. For Late Receival approvals please apply through Customer Service Team.</p> <p>Looking ahead to the weekend, there are plenty of VBS bookings in the pool for the weekend. Please note that majority of VBS booking for Monday have been picked up, however there are slots available for off peak times.</p>	
<b>Productivity</b> – still lower than normal.	
<b>Rail Services</b> – Rail operations are running as expected.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths are currently at 100% utilisation today and will remain that way for following week. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. This is further exacerbated by cargo dwelling past their free periods.</p> <p>POAL and MC are not in a position to entertain any additional storage and implore all to resource for the swift delivery of cargo within its permitted free time.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 85% utilisation with 1 PCC vessel currently discharging and 1 more inbound this weekend taking the yards to capacity. We are working closely with any lines which will experience delays and hope to display online what the order of ships working will be.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.</p>	
<p><b>Other</b> - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Monday 26<sup>th</sup> July 2021.