

Operational Update:

21st July 2021

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Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: 'Moana Chief 4313' (PACOS) has been delayed and will now arrive to Auckland at 1000 hours on Friday 23rd July.</p> <p>To help ease congestion at Multi Cargo, the 'Toronto Trader 113W' (Zim Line), a Multi Cargo caller, will now call Fergusson Terminal to perform a full discharge. This is being achieved due to delayed arrival of 'Moana Chief 4313'. 'Toronto Trader 113W' is scheduled to arrive at 0400 on Thursday 22nd July and will shift to Multi Cargo on Friday 23rd July to complete her exchange. Carriers, please note this when planning collections.</p> <p>We have been operating with a new Vehicle Booking System (VBS) at the Terminal for the trucking community since Monday which includes a change to some of the business rules associated with the VBS. Whilst there have been some periods of congestion caused by early arrival of trucks, generally the whole change has gone well. We take this opportunity to thank the road community for working with us and ensuring that the start has been positive.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
None		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 18th July the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 1.6 days and when comparing updated vessel ETA to ABT was 0.7 days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'Tianjin Bridge 153' (NZS) • Berthing 22 July: 'Kalliroe 013S' (BAE) • Berthing 23 July: 'Moana Chief 4313' (PACCOS) • Berthing 24 July: 'Nefeli 2111' (ANL TTZ) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.		
Yard Capacity – As of today, the main terminal is approx. 71% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July is 2.7 days for Imports and 5.4 days for exports.		

<p>Link/On-dock Empty Container Depot – Link facility is at approx. 67% utilisation. Empty export demand is strong, so we are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>	
<p>Road Services – on Monday and Tuesday we delivered out a combined total of 1,324 import containers via road and around 200 import containers via rail. Average truck turn times over the last two days have been sitting at 43 minutes.</p> <p>R&D operations are running well today.</p> <p>For Late Receival approvals please apply through Customer Service Team.</p>	
<p>Productivity – still lower than normal.</p>	
<p>Rail Services – Rail operations are running as expected.</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation today and will remain that way for following week. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. This is further exacerbated by cargo dwelling past their free periods.</p> <p>POAL and MC are not in a position to entertain any additional storage and implore all to resource for the swift delivery of cargo within its permitted free time.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 100% utilisation with two PCC vessels currently discharging and several more inbound this week. We are working closely with any lines which will experience delays and hope to display online what the order of ships working will be.</p>	
<p>Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.</p>	
<p>Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 23rd July 2021.