

Operational Update:

19th July 2021

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
Overall status					
<p>Key points: Fergusson R&D operations had a good run over the weekend. As of this morning yard utilisation is sitting at 72% in the main yard.</p> <p>Container Chain is now fully operational at Fergusson Terminal. Please be reminded of the following rules:</p> <ul style="list-style-type: none"> • VBS bookings are now 30 mins • Early arrivals – 15 minutes before the window starts • Late arrivals – 0 minutes after the window ends <p>Please ensure all drivers are aware of the cut-off rules. Further details and FAQ can be found here. There has been congestion on the road this morning as some drivers had arrived well earlier than provided causing queues at the entrance and on the truck grid. Please note that the entrance to Fergusson Terminal continues to be restricted also due to Auckland Transport road works at the Sunderland/Quay Street intersection.</p> <p>Multi-Cargo continues to be under space pressure across all categories.</p>					
Marine Services					
All shifts covered. Pilot times may alter, but generally running to schedule.					
Container terminal vessels at anchor -					
None					
Container Terminal Operations					
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 18th July the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 1.6 days and when comparing updated vessel ETA to ABT was 0.7 days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: ‘NYK Futago 077S’ (NEASIA) • Berthing later today: ‘Tianjin Bridge 153’ (NZS) • Berthing 22 July: ‘Moana Chief 4313’ (PACCOS) • Berthing 23 July: ‘Kalliroe 013S’ (BAE) <p>We will keep the website updated with the most current information.</p>					
Labour supply – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.					
Yard Capacity – As of today, the main terminal is approx. 72% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July is 2.7 days for Imports and 5.4 days for exports.					

<p>Link/On-dock Empty Container Depot – Link facility is at approx. 62% utilisation. Empty export demand is strong, so we are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>	
<p>Road Services – Between Friday and Sunday we delivered out just over 1,200 import containers via road and under 250 import containers via rail.</p> <p>Friday saw trucking companies uplifting 650 import containers with average truck turn times peaking at 30 minutes. Weekend R&D operations ran smooth with just under 550 import containers delivered to trucks and average truck turn times not exceeding 20 minutes across Saturday and Sunday.</p> <p>R&D operations today are running well. For Late Receival approvals please apply through Customer Service Team.</p>	
<p>Productivity – still lower than normal.</p>	
<p>Rail Services – Rail operations are running as expected.</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation today and will remain that way for the week. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. This is further exacerbated by cargo dwelling past their free periods.</p> <p>POAL and MC are not in a position to entertain any additional storage and implore all to resource for the swift delivery of cargo within its permitted free time.</p> <p>Captain Cook, Marsden, Bledisloe yards and the CHF are currently at 100% utilisation with two PCC vessels currently discharging and several more inbound this week. We are working closely with any lines which will experience delays and hope to display online what the order of ships working will be.</p>	
<p>Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging area/s. A TMP has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.</p>	
<p>Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 21st July 2021.