

Operational Update:

16th July 2021

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: There are strong wind warnings in place for the Waitemata Harbour later this evening and through Saturday. This may impact our operations intermittently and we may experience some stoppages to our operations. Short stoppages will not be communicated but any stoppage that extends over 15 minutes a Road Alert advisory will be sent out.</p> <p>As a reminder, from Monday 19th July we are moving to Containerchain for VBS bookings at the Container Terminal. Bookings in Containerchain for the 19th July will commence from 01:00. Between 00:00 – 00:59, the terminal will not process any vehicles. Further details and FAQ can be found here.</p> <p>Multi-Cargo continues to be under space pressure across all categories.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container terminal vessels at anchor -	
None	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 11th July the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 6.0 days and when comparing updated vessel ETA to ABT was 0.5 days. We continue to see a misalignment of advertised ETA’s in long range schedules to the long-term plan presented by the Port twice weekly, hence the volatility and increase in days for scheduled arrival to ABT to 12th July.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: ‘JPO Libra 116S’ (PANZ) • Berthing later today: ‘Maersk Nadi 123W’ (SIRIUS) • Berthing 17 July: ‘Louise 353S’ (CNS) & ‘NYK Futago 077S’ (NEASIA) • Berthing 19 July: ‘Tianjin Bridge 153’ (NZS) <p>We will keep the website updated with the most current information.</p>	
Labour supply – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.	
Yard Capacity – As of today, the main terminal is approx. 67% utilised. Please note that the <u>average</u> container dwell times at the terminal for the month of July is 2.7 days for Imports and 5.4 days for exports.	

<p>Link/On-dock Empty Container Depot – Link facility is at approx. 75% utilisation. Empty export demand is strong, so we are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>	
<p>Road Services – on Wednesday and Thursday we delivered out a combined total of 1,389 import containers via road and over 221 import containers via rail. Average truck turn times fluctuated between 40 and 45 minutes on both days.</p> <p>Today's R&D operations are running well. There is some flexibility around VBS bookings during day shift. As usual, we will be assisting with VBS for fully cleared import DG & active reefers. For Late Receival approvals please apply through Customer Service Team.</p> <p>Looking ahead to the weekend, there are plenty of VBS booking in the pool for Friday nightshift, Saturday early morning, and afternoon. Please note that on Sunday 18th July due to the system changeover, you will not be able to pre-book a slot. You may arrive at the terminal at any time without a booking and will be processed manually. Fees will still apply.</p>	
<p>Productivity – still lower than normal.</p>	
<p>Rail Services – Rail operations are running as expected.</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation today and will remain that way for the remainder of this week. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation, there is steel being delivered from the 'Siangtan' at Jellicoe and containers from several vessel being delivered and received across Freyberg and Jellicoe. There are still FCL containers from several vessels that have not been delivered within the required timeframe and we ask these are prioritised please.</p> <p>The 'Royal Innovation' is working Jellicoe West with bulk loading operations direct from truck, please be mindful of this operation and truck traffic.</p> <p>Conventional and bulk vessel order of working appears to be set through to and including Monday 19/07, however this is still subject to change. Vessel line-up from Tuesday 20/07 and associated receival times are yet to be set.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 80% utilisation with the 'Tijuca' working today. PCC vessel order is yet to be confirmed past 17/07.</p>	
<p>Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.</p>	
<p>Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 19th July 2021.