

Operational Update:

14th July 2021

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
Overall status					
<p>Key points: Fergusson R&D operations are running well today. There are road works continuing at the front entrance to Fergusson Terminal so a reminder to all Carriers to take extra care when entering and leaving the Port.</p> <p>Multi-cargo continues to be under space pressure across all categories. Some of the Pacific Island services are struggling with schedules due to COVID impacts in the Pacific. Our thoughts and prayers go out to the people of Fiji in particular and we will work with Lines and other key stakeholders to ensure supply lines remain as freely open to meet their requirements.</p>					
Marine Services					
All shifts covered. Pilot times may alter, but generally running to schedule.					
Container terminal vessels at anchor -					
None					
Container Terminal Operations					
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services where priority is given if they are on window. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 11th July the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 6.0 days and when comparing updated vessel ETA to ABT was 0.5 days. We continue to see a misalignment of advertised ETA’s in long range schedules to the long-term plan presented by the Port twice weekly, hence the volatility and increase in days for scheduled arrival to ABT to 12th July.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: ‘Capitaine Dampier’ (RTW) & ‘Hansa Bitburg 2111’ (ANL TTZ) • Berthing later today: ‘JPO Libra 116S’ (PANZ) • Berthing 15 July: ‘Moana Chief 4311’ (PACCOS) • Berthing 16 July: ‘Maersk Nadi 123W’ (SIRIUS) <p>We will keep the website updated with the most current information.</p>					
Labour supply – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.					
Yard Capacity – As of today, the main terminal is approx. 81% utilised and Automation yard at 0%. Please note that the <u>average</u> container dwell times at the terminal for the month of July is currently at 2.7 days for Imports and 5.4 days for exports.					

Link/On-dock Empty Container Depot – Link facility is at approx. 50% utilisation. We are balancing Terminal and Link yard capacity to optimise operations by directing more export empties into the same yard area that we hold Link containers. This is to manage the main terminal yard capacity but does result in additional yard movements and use of Terminal resource. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
Road Services – on Monday and Tuesday we delivered out a combined total of 1,352 import containers via road and 279 import containers via rail. Average truck turn times over the last two days have been sitting at 39 minutes. R&D operations are running well today. There is flexibility around VBS bookings. As usual, we will be assisting with VBS for fully cleared import DG, active reefers and export cut off. For Late Reveal approvals please apply through Customer Service Team.	
Productivity – still lower than normal.	
Rail Services – Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation today and will remain that way for the remainder of this week. Jellicoe and Freyberg container and breakbulk yards are currently at 80% utilisation, there is steel being delivered from the Siangtan at Jellicoe and container from several vessel being delivered across Freyberg and Jellicoe. There are still FCL containers from several vessels that have not been delivered within the required timeframe and we ask these are prioritised please. The Royal Innovation is working Jellicoe West with bulk loading operations direct from truck, please be mindful of this operation and truck traffic. Conventional and bulk vessel order appears to be set through to and including Saturday 17/07, however this is still open to change. Vessel line-up from Sunday 18/07 and associated receival times are yet to be set. Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 80% utilisation with the Dream Jasmine working today and the Tijuca inbound, set to commence ops PM 15/07. PCC vessel order is yet to be determined past 17/07.	
Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.	
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 16th July 2021.