

Operational Update:

12th July 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Fergusson R&D operations had a good run over the weekend. As expected, although with higher discharges over the weekend yard utilisation has increased to 92% this morning.</p> <p>Rough weather in the Tasman and around the NZ coast is taking its toll on vessel ETA's at the start of this week. Potential vessel delays in some instance may lead to increased resource being available to service R&D. When and if this happens, we will release additional slots into the system to assist the industry with uplifting containers from the ports.</p> <p>Operations at Multi Cargo continue to be under significant pressure due to high (100%) capacity utilisation across all berths. Please refer to <i>Multi Cargo Operations</i> section of this update for more details.</p> <p>Please note that 'Capitaine Dampier 123S' <u>import only</u> call will now be worked at the Container Terminal thereby relieving some yard pressure at Multi-cargo. Vessel will berth this evening and complete its discharge at Fergusson terminal, indicatively between Tuesday 13th and Wednesday 14th July. This is being achieved due to delays to existing terminal services as a consequence of the weather. Carriers please note when planning collections.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
None		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 11th July the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 6.0 days and when comparing updated vessel ETA to ABT was 0.5 days. We continue to see a misalignment of advertised ETA's in long range schedules to the long-term plan presented by the Port twice weekly, hence the volatility and increase in days for scheduled arrival to ABT to 12th July.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'Maine Trader 031' (NZS) & 'Atout 137S' (BAE) • Berthing 13 July: 'Hansa Bitburg 2111' (ANL TTZ) • Berthing 14 July: 'Maersk Nadi 123W' (SIRIUS) & 'JPO Libra 116S' (PANZ) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.		

<p>Yard Capacity – As of today, the main terminal is approx. 92% utilised and Automation yard at 0%. Please note that the <u>average</u> container dwell times at the terminal for the month of July is currently at 2.7 days for Imports and 5.4 days for exports.</p>	
<p>Link/On-dock Empty Container Depot – Link facility is at approx. 44% utilisation. We are balancing Terminal and Link yard capacity to optimise operations by directing more export empties into the same yard area that we hold Link containers. This is to manage the main terminal yard capacity but does result in additional yard movements and use of Terminal resource. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>	
<p>Road Services – Between Friday and Sunday we delivered out a combined total of 1,369 import containers via road and under 300 import containers via rail.</p> <p>Friday saw trucking companies uplifting 727 import containers with average truck turn times peaking at 33 minutes. Weekend R&D operations ran smooth with 642 import containers delivered to trucks and average truck turn times not exceeding 24 minutes across Saturday and Sunday.</p> <p>R&D operations today are running well. There is some flexibility around VBS bookings during day shift. As usual, we will be assisting with VBS for fully cleared import DG & active reefers. For Late Reveal approvals please apply through Customer Service Team.</p>	
<p>Productivity – still lower than normal.</p>	
<p>Rail Services – rail operations with WIRI have been restored. Rail operations are running as expected.</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation today and will remain that way for the following week. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. This is further exacerbated by cargo dwelling past their free periods. POAL and MC are not in a position to entertain any additional storage and implore all to resource for the swift delivery of cargo within its permitted free time.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 100% utilisation with two PCC vessels currently discharging and several more inbound this week. We are working closely with any lines which will experience delays and hope to display online what the order of ships working will be.</p>	
<p>Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes traffic flow and directions.</p>	
<p>Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 14th July 2021.