

Operational Update:

9th July 2021

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
Overall status					
<p>Key points: Yard utilisation has improved over the last couple of days and as of this morning the yard was at 61% utilisation. This weekend we expect to receive approx. 4,000 import containers into the yard. We request that carriers discuss timely clearances with importers and removal of containers from the port utilising 24/7 access.</p> <p>We have been advised by 1 Stop (VBS system) that they will be having scheduled system maintenance between 0030 hours and 0110 hours early Sunday 12th July. The outage will affect users from entering the 1-Stop site to create a booking but if Carriers already have a booking you will not be affected. It is recommended that to avoid any impacts or delays, that all transactions where possible be completed in advance of the maintenance period.</p> <p>Operations at Multi Cargo continue to be under significant pressure due to high (100%) capacity utilisation across all berths. Please refer to <i>Multi Cargo Operations</i> section of this update for more details.</p> <p>Multi Cargo hours of work are changing from 11 July. For further details please refer to this update.</p>					
Marine Services					
All shifts covered. Pilot times may alter, but generally running to schedule.					
Container terminal vessels at anchor -					
'Maine Trader 031' (NZS): arrived 27/06 berthing 10/07					
Container Terminal Operations					
<p>Berth windows and vessel schedules – Berth windows remain suspended with the exception of five services. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 4th July June the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 4.7 days and when comparing updated vessel ETA to ABT was 1.3 days.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'Genova KE123A' (KEX) • Berthing 10 July: 'Maine Trader 031' (NZS) • Berthing 12 July: 'Atout 137S' (BAE) <p>We will keep the website updated with the most current information.</p>					
Labour supply – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.					
Yard Capacity – As of today, the main terminal is approx. 61% utilised and Automation yard at 0%. Please note that the <u>average</u> container dwell times at the terminal for June was 2.6 days for Imports and 5.5 days for exports.					
Link/On-dock Empty Container Depot – Link facility is at approx. 55% utilisation. We are balancing Terminal and Link yard capacity to optimise operations by directing more					

export empties into the same yard area that we hold Link containers. This is to manage the main terminal yard capacity but does result in additional yard movements and use of Terminal resource. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<p>Road Services – on Wednesday and Thursday we delivered out a combined total of 1,390 import containers via road and over 242 import containers via rail. Average truck turn times have been sitting on a higher side on Wednesday – just under 60 minutes – due to delays caused by extended shift change overs. We have seen an improvement to truck turn times on Thursday morning onwards – 31 minutes on average.</p> <p>R&D operations today are running well. There is some flexibility around VBS bookings during day shift. As usual, we will be assisting with VBS for fully cleared import DG & active reefers. For Late Reveal approvals please apply through Customer Service Team.</p> <p>Looking ahead to the weekend, there are plenty of VBS booking in the pool for after midday on Saturday and most of Sunday. Please note that majority of VBS booking for Monday have been picked up, however there are slots available for off peak times after 1500.</p>	
Productivity – still lower than normal.	
Rail Services – rail operations with WIRI have been restored. Rail operations are running as expected.	
Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are currently at 100% utilisation today and will remain that way for following week. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. This is further exacerbated by cargo dwelling past their free periods.</p> <p>POAL and MC are not in a position to entertain any additional storage and implore all to resource for the swift delivery of cargo within its permitted free time.</p> <p>Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 100% utilisation with a PCC vessel currently discharging and several waiting. We are working closely with the lines which will experience delays and hope to display online what the order of ships working will be.</p> <p>A PCC vessel is currently discharging with others awaiting on berthage possibilities. Typical daily deliveries have increased but are still being hindered by vessel discharge configurations and transporter allocations</p>	
<p>Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan has been sent out to all stake holders regarding the congestion on the port which includes a truck grid overflow area, traffic flow and directions for trucks picking up containers on Freyberg and Bledisloe. This also includes truck staging areas for various locations on Freyberg and Bledisloe wharves.</p>	
<p>Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5360**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 12th July 2021.