

# Operational Update:

28<sup>th</sup> June 2021

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Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<b>Key points:</b> Fergusson R&D operation run well over the weekend.		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container terminal vessels at anchor -</b>		
'CSL Atlantic 735' (NZS): arrived 27/06 berthing 01/07 'Maine Trader 031' (NZS): arrived 27/06 berthing 07/07		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended with the exception of five services. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 27<sup>th</sup> June the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 3.4 days and when comparing updated vessel ETA to ABT was 0.5 days. The last 4-week average to 27<sup>th</sup> June has been 2.5 days and 1.5 days respectively.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> 'Majd KE122A' (KEX) &amp; 'Nordmargherita 027S' (BAE)</li> <li>• <b>Berthing 29 June:</b> 'Seaspan Hannover 121W' (SIRIUS)</li> <li>• <b>Berthing 30 June:</b> 'ANL Warrnambool 118S' (PANZ)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>		
<b>Labour supply</b> – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.		
<b>Yard Capacity</b> – As of today, the main terminal is approx. 111% utilised and Automation yard at 46%. Please note that the average container dwell times at the terminal for June is currently 2.7 days for Imports and 5.8 days for exports.		
<b>Link/On-dock Empty Container Depot</b> – Link facility is at approx. 60% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. We continue to experience high number of empty containers for evacuation. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		
<b>Road Services</b> – Between Friday and Sunday we delivered out a combined total of 954 import containers via road and 214 via rail. Average truck turn times have not exceeded 29 minutes across three days.		
R&D operations today are heavy today. There is no flexibility around VBS bookings during day shift. As usual, we will be assisting with VBS for fully cleared import DG & active reefers. For Late Reveal approvals please apply through Customer Service Team.		
<b>Productivity</b> – still lower than normal.		

<b>Rail Services</b> – The recovery at our South Auckland Freight Hub in Wiri after the tornado has gone well, and rail services restarted there today. Full operations will resume next week.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths are at 100% utilisation. We have a number of bulk vessels working at MC, these can be weather dependant which can cause delays to incoming vessels waiting for a berth. Berth operational paddocks are being heavily affected by steel volumes still to be delivered. Berth allocations for vessels are updated and changing on a daily basis. Receivals for all vessels are on a case by case basis, please refer to the shipping line for current receival dates before bringing containers down to Multi Cargo. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are currently at 20% utilisation but will increase to 100% early by a.m. Wednesday. <b>‘Cape Citius’</b> (container ship) works at B3 28/06, and 29/06 – Restricted Access.	
<b>Road Services</b> – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.	
<b>Other</b> - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Wednesday 30<sup>th</sup> June 2021.