

# Operational Update:

25<sup>th</sup> June 2021

=====

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
<b>Overall status</b>					
<p><b>Key points:</b> Fergusson R&amp;D operations have been running reasonably well this week.</p> <p>Looking ahead to the weekend, there are plenty of VBS bookings in the pool for early hours on Saturday and some bookings in the day shift right through to the evening.</p> <p>On Sunday, bookings are available all through the day and in the evening. There are limited bookings available on Monday between 0500 and 1500 hrs and some bookings available after 1600 hrs. We are expecting large import volumes over the weekend so we will likely experience yard congestion early next week.</p>					
<b>Marine Services</b>					
All shifts covered. Pilot times may alter, but generally running to schedule.					
<b>Container terminal vessels at anchor -</b>					
None					
<b>Container Terminal Operations</b>					
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended with the exception of five services. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 20<sup>th</sup> June the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 1.9 days and when comparing updated vessel ETA to ABT was 1.1 days. The last 4-week average to 20<sup>th</sup> June has been 3.8 days and 2.3 days respectively.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> ‘Navios Miami 159S’ (NEASIA), ‘Northern Guild 346NS’ (CNS)</li> <li>• <b>Berthing 26 June:</b> ‘Majd KE122A’ (KEX)</li> <li>• <b>Berthing 27 June:</b> ‘Nordmargherita 027S’ (BAE)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>					
<p><b>Labour supply</b> – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.</p>					
<p><b>Yard Capacity</b> – As of today, the main terminal is approx. 94% utilised and Automation yard at 20%. Please note that the average container dwell times at the terminal for June is currently 2.7 days for Imports and 5.8 days for exports.</p>					
<p><b>Link/On-dock Empty Container Depot</b> – Link facility is at approx. 74% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. We continue to experience high number of empty containers for evacuation. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>					

<p><b>Road Services</b> – on Wednesday and Thursday we delivered out a combined total of 1150 import containers via road and 164 import containers via rail. Average truck turn times across two days have not exceeded 47 minutes.</p> <p>R&amp;D operations are running well. Looking ahead to the weekend, there are plenty of VBS bookings in the pool for early hours on Saturday and some bookings in the day shift right through to the evening.</p> <p>On Sunday bookings are available all through the day and in the evening. There are limited bookings available on Monday between 0500 and 1500 hrs and some bookings available after 1600 hrs.</p> <p>As usual, we will be assisting with VBS for fully cleared import DG, active reefers and export cut offs. For Late Receival approvals please apply through Customer Service Team.</p>	
<b>Productivity</b> – still lower than normal.	
<b>Rail Services</b> – The recovery at our South Auckland Freight Hub in Wiri after the tornado has gone well, and rail services restarted there today. Full operations will resume next week.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<p><b>Berth and Yard Capacity</b> – Container/Bulk berths are at 100% utilisation. We have several bulk vessels working at MC, work on these vessels can be weather dependant which can cause delays to incoming vessels waiting for a berth.</p> <p>Berth allocations for vessels are updated and changing daily. Receivals for all vessels are on a case-by-case basis, please refer to the shipping line for current receival dates before bringing containers down to Multi Cargo.</p> <p>Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are currently at 70% utilisation but will increase to 100% early next week. Trinidad Trader(container ship) works at B3 24/06, and B2 25/06 – Restricted Access.</p>	
<b>Road Services</b> – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.	
<b>Other</b> -	
COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Monday 28<sup>th</sup> June 2021.